

U.S. Federal Government Agency

FLEXIBILITY AND CROSS-AGENCY COLLABORATION USING NUIX WEB REVIEW & ANALYTICS

Challenge

- 50+ Non-technical investigators and staff needed access to review digital evidence
- Secure and effective cross-agency collaboration was paramount
- Case data needed to be transferrable to bridge the gap between airgapped networks

Solution

"Two years ago (2014), we saw a demonstration of Web Review & Analytics in its infancy," said an employee with the Federal Agency. "We were one of the first agencies to roll out Web Review & Analytics and helped pioneer its adoption and real use case requirements."

The agency worked closely with Nuix to develop a solution that fit its unique needs, incorporating Nuix Web Review & Analytics into a workflow that already included core Nuix data processing and discovery capabilities. The project team at the agency worked directly with Nuix developers and support staff to address specific issues or bugs in the tools.

Especially critical was ensuring that the solution worked on the agency's internal network and securely over the internet to allow cross-agency collaboration.

"We were one of the first agencies to roll out Web Review & Analytics and helped pioneer its adoption and real use case requirements."

investigatorFederal Agency

"Our Web Review & Analytics installation is unique because it's available at two ends," said the employee. "It's available from inside the agency network and there's an internet-facing portal that uses extra authentication to allow other agencies to log in and review data. This is unique amongst our peer agencies."

Benefits and Results

Case data in Nuix Web Review & Analytics is accessible to a wider range of end users

with minimal training requirements or technical background. Reviewers in a variety of roles, within the agency and in partner agencies, are able to collaborate together on data that would have been otherwise inaccessible to them previously.

"From an end user perspective, they've had a much easier time navigating their data with Web Review than with previous review platforms," said the agency's project manager, "because of the user interface and layout, with fairly minimal training."

About Nuix USG

Nuix USG protects, informs, and empowers the U.S. Government in the knowledge age. Leading local, state, and federal civilian, defense, and intelligence agencies turn to Nuix when they need fast, accurate answers for investigation, eDiscovery, cybersecurity incident response, insider threats, litigation, regulation, privacy, risk management, and other essential data challenges. Nuix USG combines the advanced technology of the Nuix Engine with the extensive knowledge of our team of industry experts, applying clarity and intelligence to solve critical data problems, reduce crime, and secure and manage information.