

## Zenoss Hardware and Software Appliances

### ZENOSS HARDWARE APPLIANCE FEATURES

- Hardware Appliance with Pre-Configured Software
- Zenoss Enterprise Edition
- Linux Based Guest OS
- Certified, Tested and Supported
- 12 Month Warranty
- Supports Small and Enterprise Customers' Needs
- Scalable to Thousands of Monitored Resources
- Automatically Updated Using Zenoss Update Service
- Back Up and Restore Enabled

### ZENOSS SOFTWARE APPLIANCE FEATURES

- Software Appliance with Pre Configured Software
- Designed for VMware Environment
- Zenoss Enterprise Edition
- Linux Based Guest OS
- Based Easy Installation
- Small Footprint from 160 to 200 Megabytes
- Certified, Tested and Supported
- Scalable to Support Customer's Needs
- Automatically Updated Using Zenoss Update Service
- Automatic Back Up and Restore Enabled

### SUPPORTED PLATFORMS/BROWSERS

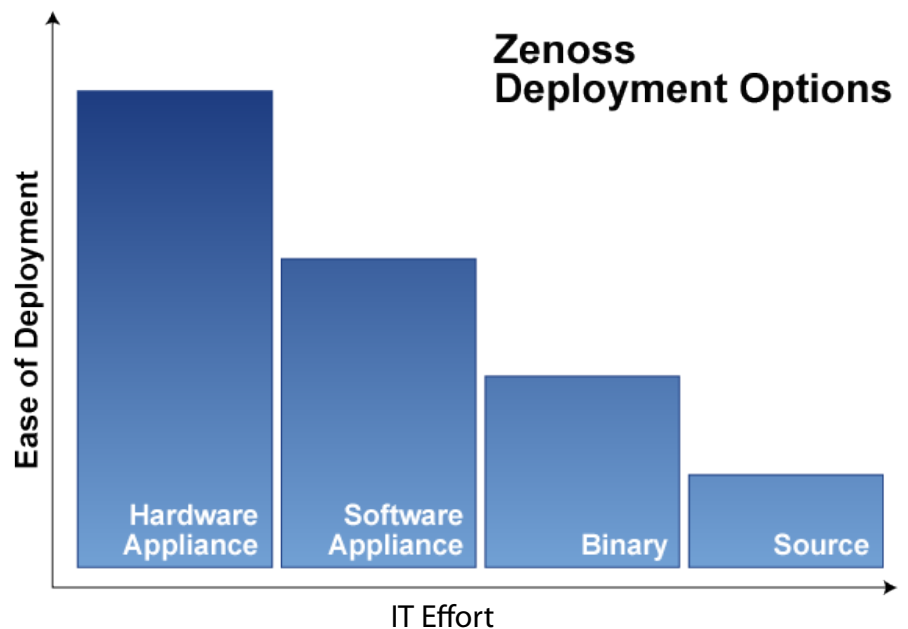
- Heterogeneous Platform Support
- VMware environment (Software Appliance)
- All Hardware Vendor Platforms (Software Appliance)
- Firefox
- IE 7

### Overview

Zenoss Appliances are designed to deliver Zenoss Enterprise Edition solution for IT Management in a bundle that is easy to deploy and maintain. Customers select Zenoss Hardware or Software Appliance deployment options to quickly realize technical benefits in addition to an accelerated return on investment. Zenoss Appliance solutions are ideal for customers of all sizes interested in quickly and efficiently deploying a sophisticated IT management solution.

All Zenoss Appliance solutions offer the following IT Management capabilities:

- Configuration Management Database (CMDB)
- Inventory and Change Tracking
- Availability and Performance Monitoring
- Events Management
- Global Dashboard
- Synthetic Transactions
- Automated Zenoss Update Service for Updates and Patches



## Zenoss Hardware Appliance

Zenoss Appliance is a hardware box complete with a certified build of Zenoss Enterprise Edition and Linux Operating System. It is available in 2 different sizes to fit your IT needs. Zenoss Appliance 250 is ideal for smaller deployments and can be used to monitor up to 250 resources. Zenoss Appliance 1000 is typically used in larger deployments and can scale to monitor thousands of resources. Both hardware appliances are ideal for companies looking to deploy an enterprise IT management solution with minimum IT effort and substantial time savings. Zenoss Hardware Appliance is only available with an Enterprise Subscription, and is automatically maintained and updated with Zenoss Update Service.



Zenoss  
Hardware Appliance

### Deployment

Deployment services are available from Zenoss Client Services or certified Zenoss Partners for the Zenoss Hardware Appliance. Zenoss CSEs are trained to assist with on-site or remote assistance to deploy, configure and customize the Zenoss Enterprise software delivered on the hardware.

### Support

Support for the Zenoss Hardware Appliance includes warranty repair and replacement of individual components or the entire system for appliances under a valid hardware support contract for the first 12 months. Zenoss offers flexible support options that include phone, email, web and remote access to fit the needs of any customer.

### Maintenance

Zenoss maintains the Zenoss Enterprise Software, supporting software and the operating system of the hardware appliance using the Zenoss Update Service. Zenoss Update Service automatically delivers updates and patches to all components on an "as needed" basis. Zenoss Hardware Appliance customers have full access to configure and control when the updates occur.

Zenoss Update Service requires internet access for the Zenoss Hardware Appliance. If direct internet access is not available, Zenoss Client Services can work with the customer to implement the correct update strategy for their organization.

## Hardware Appliance Specifications

Specifications	Zenoss Appliance 250	Zenoss Appliance 1000
<b>Capacity:</b>		
# of monitored resources	250	1000 per Appliance
<b>Application:</b>		
Zenoss Edition	Enterprise or Professional	Enterprise
<b>Subscription:</b>		
Silver	✓	✓
Gold	✓	✓
Platinum	✓	✓
<b>Hardware:</b>		
Form Factor	1u mini Rack Mountable	1u Rack Mountable
CPU	1x 1.86 GHZ Dual Core	2x 2.0 GHZ Dual Core
RAM	4 GB	8 GB
Disk/RAID	1x160 GB 7200 rpm	4x300 GB 10k RAID 1+0
Network	Dual Gigabit	Dual Gigabit
Modem	v.92 integrated modem	v.92 integrated modem
Power	Single 700w	Dual 700w
<b>Warranty:</b>	12 month	12 month

**For more information on Zenoss Enterprise subscription and pricing,**  
Please visit <http://www.zenoss.com/product/deployment>, call 410.990.0274 or email [sales@zenoss.com](mailto:sales@zenoss.com)

## Zenoss Software Appliance

Zenoss Software Appliance is a complete IT Management stack that includes Zenoss Enterprise and a guest Linux OS that is designed for a virtual VMWare environment. It is ideal for companies looking to deploy a sophisticated enterprise IT management solution in a short period of time, leveraging their VMWare environment. Zenoss Software Appliance is easy to use and it is automatically maintained with Zenoss Update Service.

### Delivery and Deployment

Customers can take delivery of the Zenoss Software Appliance within a few days of execution of an Enterprise support agreement. Deployment services are available from Zenoss Client Services or certified Zenoss Partners for the software appliance. Services are recommended for accelerated implementation of all Zenoss solutions.

### Support

Zenoss offers phone, email, and web as well as secure remote access to troubleshoot and answer any questions customers may have with Zenoss Software Appliance.

### Maintenance

With the Zenoss Update Service, customers are able to easily keep their deployment up to date with current software patches. Zenoss Update Service delivers automatic updates while providing customers full control of the configuration changes.

## Software Appliance Specifications

Specifications	Zenoss Software Appliance
<b>Capacity:</b>	
# of monitored resources	Scalable with your hardware
<b>Application:</b>	
Zenoss Edition	Enterprise
<b>Subscription:</b>	
Silver	✓
Gold	✓
Platinum	✓
<b>Software:</b>	
OS	Linux-based OS
Virtualization	VMWare Player; Server; ESX
Footprint	160 to 200 MB
Installation	Easy & Fast
Tested and Certified	✓

For more information on Zenoss Enterprise subscription and pricing,  
Please visit <http://www.zenoss.com/product/deployment>, call 410.990.0274 or email [sales@zenoss.com](mailto:sales@zenoss.com)