

Desktop Management

Active Directory Management

Server Management

Exchange Management

ScriptLogic® Desktop Management

Award Winning Solutions



ScriptLogic's Desktop management solutions empower administrators to take control of the entire Windows desktop lifecycle. These solutions give enterprises the ability to increase efficiency, enhance security, meet compliance requirements and reduce the manual processes associated with managing Windows desktops. With this family of products, IT can reduce the total cost of ownership for desktops by minimizing help desk calls, managing power more efficiently, restricting the use of removable storage, and keeping desktops patched and secured.



Point, Click, Done!®

ScriptLogic Desktop Management Products

□ Desktop Authority

Desktop Authority reduces the cost of managing the Windows desktop and eases the administrator's burden to support the desktop lifecycle through the ability to proactively control, inventory, secure, and support desktops all from a central location. This solution provides enterprises the granular control they need over Windows desktops and applications to increase IT efficiency, meet compliance requirements, and enhance security, reduce the total cost of ownership for desktops by reducing help desk calls, manage power more efficiently, restrict the use of removable storage, and keep your desktops patched and secured.

Desktop Authority Options:

□ USB and Port Security

Desktop Authority USB and Port Security allows organizations to proactively secure proprietary and sensitive data. This solution gives IT the granular ability to prohibit, limit, and monitor the use of removable storage devices before they can negatively impact the enterprise.

□ Patch Deployment for Desktops

Desktop Authority Patch Deployment for Desktops gives organizations the ability to download, distribute and deploy Microsoft and select third-party patches from a single management console. Integrated with the Desktop Authority platform, administrators can now manage their desktops and patch deployment from one easy to use interface.

□ Spyware Detection and Removal

Desktop Authority Spyware Detection and Removal gives administrators the ability to centrally secure and protect desktops across the enterprise against spyware infections. Integrated with Desktop Authority, this optional component eases administration, easily detects outbreaks, and achieves consistent results across all desktops.

□ Password Self-Service

Desktop Authority Password Self-Service allows users to reset forgotten passwords and unlock accounts without contacting the help desk, thus eliminating the biggest source of help desk traffic. Accommodating the widest possible range of organizational requirements and data security standards, organizations no longer have to sacrifice security to reduce IT help desk costs.

□ Desktop Authority Image Center

Desktop Authority Image Center reduces the cost and time required to provision and re-deploy desktops and servers by offering simple, centralized control over the capture, customization and deployment of disk images. Desktop Authority Image Center enables rapid deployment of PCs with corporate standard operating systems, patches, service packs and applications.

□ Help Desk Authority

Help Desk Authority is an industry leading help desk software solution for tracking tickets and shortening the lifecycle of help desk issues. This easy-to-install solution enables your help desk staff to manage end-user issues and keep them from falling through the cracks. With proven scalability, user self-service, extensive customization and Web and Windows interfaces, this solution delivers the tools that help desk professionals need the most. Whether your help desk needs are simply improving your ticket tracking system and gaining control of your assets or more complex such as giving end-users self-service capabilities or remotely managing PCs; Help Desk Authority is the answer.

□ MSI Studio

MSI Studio enables easy creation, editing, capture and testing of Windows Installer MSI application installers, and integrates with Desktop Authority and Microsoft Systems Center Configuration Manager for point-click-done packaging and deployment of applications across the enterprise.

□ Patch Authority Ultimate

Patch Authority Ultimate is an enterprise-class patch management solution that simplifies the process of updating Windows desktops and servers from a central location without requiring agents or extensive setup. Administrators can fully scan, select and granularly deploy patches on all computers ensuring protection against exploits, weaknesses and threats to operating systems and application security, all with comprehensive reporting.

□ Remote Support Center

Remote Support Center increases the productivity of local and remote workers with extensible, web-based remote management functionality. Extending the reach of the IT help desk to provide anytime management of machines on the LAN or across the internet, the extensive feature set reduces the cost of providing support, centralizes your remote management tool-set and is built around ScriptLogic's Desktop Authority established technology.