# Smart Systems Management

# IT Consolidation Solutions for the Public Sector

# Smart Consolidation, From Start to Finish

IT consolidations are daring and bold moves for public sector technology leaders. And they're essential today because of tighter budgets, greater service expectations from citizenry, and demands for accountability and transparency in government. Still, consolidations are challenging and risky without insight and expertise.

You can rely on Quest's proven and award-winning products that allow you to rapidly assess, migrate, manage, recover and secure your physical and virtualized systems. With Quest, you can control the costs of your consolidation project as well as improve IT performance, simplify system management and enhance organizational accountability. Our solutions allow you to:

- Reduce expenses by combining procurement processes and eliminating redundant systems
- Enhance service delivery by integrating systems seamlessly and driving operational efficiencies
- Bolster security by enabling repeatable practices, diminishing endpoints for attack, and
  providing greater protection through capital reinvestment
- Facilitate inter-agency cooperation by enabling systems to be shared while maintaining visibility, transparency and independence
- Improve decision-making on IT purchasing and staffing by safely increasing the availability of crossagency information and data
- Free up resources through cost-savings for reinvestment into capital and operational improvements

# Three Key Areas of Support

Quest 's solutions enable continuous consolidation across three categories of IT: core infrastructure, business productivity, and the application platform.

### Core Infrastructure

Quest provides tools for analysis and reporting that help you to make and defend your consolidation decisions. Its innovative technology also allows you to transition multiple authentication services and domains safely into a single domain. Additionally, Quest can streamline the migration of user accounts from myriad sources, simplify user configurations, centralize account management, and automate user password re-sets to protect your network.

# Achieve IT Optimization Through: Core Infrastructure

- Protect, backup and recover data
- Provide secure access, authentication and single sign-on
- Unify identities and e-discovery
- Streamline management

#### **Business Productivity**

- Migrate, consolidate and reorganize content
- Conduct granular recovery
- Enforce policies and ensure compliance
- Audit and report issues

#### The Application Platform

- Establish baselines for performance and service levels
- Automate patch management, support and changes
- Develop and administer databases
- Measure performance and report on trends

## DATASHEET

#### **Business Productivity**

A suite of unique tools are available for centrally planning and managing SharePoint and unified communications deployments. Our capabilities empower you to:

- Rapidly determine the size of your environments and identify streamlining opportunities
- Catalog, track and report on incidents and data within those environments to meet compliance and policy demands
- Migrate data efficiently from one platform to another or to newer versions of the same platforms
- Quickly perform backup and recovery operations

#### **Application Platform**

Quest delivers powerful solutions for managing the performance and availability of complex web applications, whether customer-facing or for internal operations. You'll be able to easily migrate several databases to either a single database engine, or to several virtual servers (combined on a physical server ). Plus, you can monitor and measure performance of the applications in your database environment before, during, and after consolidation. Through repeatable processes, your IT staffers will be able to quickly identify and eliminate the causes of problems that arise, freeing them up to focus on other critically important tasks.

#### A Smart Consolidation, End to End

With these and other Quest optimization capabilities, you'll not only save money and enhance security through consolidation, but you'll also be able to continually boost service and make essential upgrades for internal users and for citizens. With Quest, you can control the costs of your consolidation projects and improve your IT operations from end to end. Quest ensures a smart consolidation, from start to finish.

### About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products—helping our customers solve everyday IT challenges faster and easier. Visit **www.quest.com** for more information.

"As a government contractor, the only time JT3 makes a profit is when we meet and exceed our customer's expectations. We chose Foglight because it helps us to achieve our performance and availability service levels by validating application performance from the end user's perspective."

— Lisa Gray, CIO, JT3 LLC

"The Fulton County School System information database now only uses a quarter of the storage space previously used; our investment of time and money has already paid for itself... Within Fulton County, teachers, administrators and other personnel are assured access to the information they require at any time, thanks to the power of real-time database diagnostics and more efficient maintenance."

Randall Cason,
 Coordinator of Student Data,
 The Fulton County School System

"When considering another vendor, we were talking about an implementation process of two to four weeks. With the Quest product, the live migration of 1,100 mailboxes was completed within four hours. We were expecting the e-mail archiving to take about a week to complete and it only took about 18 hours. We actually migrated more than one million mail objects with only a .01% data corruption. To have everything done within a 48-hour period was just amazing."

— Mike Moses, Systems Engineer, Fauquier Hospital

"We had a fairly substantial disaster in which 650 Group Policy Objects were deleted... It took two of us almost three weeks to get it all sorted out. Now, with Quest Recovery Manager in place, a similar scenario would require no more than two hours to remedy."

Jim Boyer
 Sr. IT Architect,
 SRS Technology



5 Polaris Way, Aliso Viejo, CA 92656 | PHONE 800.306.9329 | WEB www.quest.com | E-MAIL sales@quest.com If you are located outside North America, you can find your local office information on our Web site.

© 2010 Quest Software, Inc ALL RIGHTS RESERVED

Quest Software is a registered trademark of Quest Software, Inc. in the U.S.A. and/or other countries. All other trademarks and registered trademarks are property of their respective owners. DSC-ITConsolidationSolution-US-AG-20100507