

# BitSight Technologies, Inc.

## Voluntary Product Accessibility Template (VPAT)® 2.2

Project Name:	Bitsight Web Application
Last Revision Date:	8/12/2019
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## BitSight Accessibility Conformance Report

### VPAT® 2.2 Version 1.0

<b>Name of product/version:</b>	<b>BitSight Web Application</b>
<b>Product description:</b>	<b>Web application</b>
<b>Date:</b>	<b>12 August 2019</b>
<b>Contact information</b>	<b>joel.lemieux@bitsight.com</b>
<b>Notes</b>	
<b>Evaluation methods used:</b>	<p>This conformance report is based on the results of an accessibility audit conducted by The Paciello Group on a representative sample of pages/components, for the purpose of assessing compliance with the Web Content Accessibility Guidelines (WCAG) 2.0.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <ul style="list-style-type: none"> <li>• Desktop browsers: Firefox, IE11, Chrome and Safari</li> <li>• Assistive technologies: Jaws, NVDA, and VoiceOver</li> <li>• Accessibility testing tools: Accessibility Viewer by TPG, Chrome Developer Tools, Colour Contrast Analyser by TPG, Firefox Developer Tools, Internet Explorer Developer Tools, iOS Accessibility Inspector, W3C Nu HTML Checker, Web Accessibility Toolbar by TPG</li> </ul>
<b>Applicable standards/guidelines</b>	<p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none"> <li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.0</a> Level A/AA.</li> <li>• <a href="#">Revised Section 508</a>.</li> </ul>

## Terminology

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

## Section 508 Chapter 1: Application and Administration

This accessibility conformance report is based on the [Revised 508 Standards](#) which incorporates [WCAG 2.0](#) by reference.

## Section 508 Chapter 2: Scoping Requirements

As **BitSight** is a **web application**, the following standards specifically apply:

- All Web Content Accessibility Guidelines (WCAG) 2.0 Level A and Level AA, available at <http://www.w3.org/TR/WCAG20>.
- Section 508 Chapter 3: Functional Performance Criteria (FPC).

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## WCAG 2.0 Report

### Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level A

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.1.1 Non-text Content</a>	<b>Does not support</b>	Non-text content that is presented to the user does not have a text alternative that serves the equivalent purpose. These include: Charts and Graphs, Carousel and Images that lack a purposeful text alternative.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	Not applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a>	Not applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a>	Not applicable	
<a href="#">1.3.1 Info and Relationships</a>	Partially supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text, with some minor exceptions. These include: Lists, tables and minor form elements.

Criteria	Conformance level	Remarks and explanations
<a href="#">1.3.2 Meaningful Sequence</a>	Supports	The correct reading sequence of content can be programmatically determined.
<a href="#">1.3.3 Sensory Characteristics</a>	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.
<a href="#">1.4.1 Use of Color</a>	Partially supports	While in the majority of cases color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, there are minor exceptions. These include: Charts and graphs
<a href="#">1.4.2 Audio Control</a>	Not applicable	
<a href="#">2.1.1 Keyboard</a>	Partially Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, there are minor exceptions. These include: Charts and graphs, tabs and tabpanels, date pickers, and custom controls.
<a href="#">2.1.2 No Keyboard Trap</a>	Supports	For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface.
<a href="#">2.2.1 Timing Adjustable</a>	Does not support	The website features time limits of less than 20 hours which are not essential or tied to real-time events, and provides no mechanisms for users to turn off, adjust or extend the time limit. These include: Timeout modals
<a href="#">2.2.2 Pause, Stop, Hide</a>	Not applicable	

Criteria	Conformance level	Remarks and explanations
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	Not applicable	
<a href="#">2.4.1 Bypass Blocks</a>	Does not support	A mechanism to bypass blocks of content that are repeated on multiple Web pages is not available. These include: No skip links.
<a href="#">2.4.2 Page Titled</a>	Does not support	Pages do not have titles that describe their topic or purpose.
<a href="#">2.4.3 Focus Order</a>	Partially Supports	Focusable components do not receive focus in an order that preserves meaning and operability. These include: Modals do not receive focus.
<a href="#">2.4.4 Link Purpose (In Context)</a>	Partially supports	There are minor exceptions where the purpose of each link cannot be determined from the link text alone or from the link text together with its programmatically determined link context. These include: "View details" and pagination links.
<a href="#">3.1.1 Language of Page</a>	Supports	The human language of all pages in the web application is correctly identified.
<a href="#">3.2.1 On Focus</a>	Supports	None of the focusable components initiates a change of context when they receive focus.
<a href="#">3.2.2 On Input</a>	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
<a href="#">3.3.1 Error Identification</a>	Partially Supports	While for the majority of input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text, there are exceptions. These include: Some input fields

Criteria	Conformance level	Remarks and explanations
		do not generate errors when attempting to create a report.
<a href="#">3.3.2 Labels or Instructions</a>	Supports	Labels or instructions are provided for all content that requires user input.
<a href="#">4.1.1 Parsing</a>	Partially supports	While the majority of markup-based content does not have any parsing issues known to have an accessibility impact, there are minor exceptions. These include: Duplicate ID's and malformed lists.
<a href="#">4.1.2 Name, Role, Value</a>	Does not support	The name, role, state, value of interface components, or notifications of change to these items, cannot be programmatically determined and is therefore not available to user agents, including assistive technologies. These include: Table grids, state changes, modals, disclosures and custom widgets.



## Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AA

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.2.4 Captions (Live)</a>	Not applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	Not applicable	
<a href="#">1.4.3 Contrast (Minimum)</a>	Does not support	The web application includes text and/or images of text with a contrast ratio below 4.5:1.
<a href="#">1.4.4 Resize text</a>	Supports	Text can be resized by zooming the page without assistive technology up to 200% without loss of content or functionality.
<a href="#">1.4.5 Images of Text</a>	Does not support	The web application makes use of images of text rather than text. These include: Charts and Graphs are used heavily on the site which lack equivalent information.
<a href="#">2.4.5 Multiple Ways</a>	Supports	More than one way is available to locate web pages (with the exception of pages that are the result of, or a step in, a process.)
<a href="#">2.4.6 Headings and Labels</a>	Supports	All headings and labels appropriately describe the topic or purpose of their related content.
<a href="#">2.4.7 Focus Visible</a>	Partially supports	While the majority of keyboard operable user interface components provide a visible keyboard focus indicator, there are minor exceptions. These include: Some interactive content does not have a focus indicator. When navigating with a keyboard, the focus can become lost

Criteria	Conformance level	Remarks and explanations
		behind content with a fixed position.
<a href="#">3.1.2 Language of Parts</a>	Supports	The human language of each passage or phrase in the content can be programmatically determined.
<a href="#">3.2.3 Consistent Navigation</a>	Supports	Navigational mechanisms that are repeated on multiple pages within a set of Web pages occur in the same relative order each time they are repeated.
<a href="#">3.2.4 Consistent Identification</a>	Supports	Components that have the same functionality within a set of pages are identified consistently.
<a href="#">3.3.3 Error Suggestion</a>	Supports	For all automatically detected input errors where suggestions for correction are known, the suggestions are provided to the user. These include: The login page includes error messages that include steps to resolve the issue.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a>	Not applicable	The web application does not contain pages that cause legal commitments or financial transactions to occur, modify or delete user-controllable data in a data storage system, or submits user test responses.

## Web Content Accessibility Guidelines (WCAG) 2.0 Success Criteria, Level AAA

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a>	Not evaluated	
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a>	Not evaluated	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a>	Not evaluated	
<a href="#">1.2.9 Audio-only (Live)</a>	Not evaluated	
<a href="#">1.4.6 Contrast Enhanced</a>	Not evaluated	
<a href="#">1.4.7 Low or No Background Audio</a>	Not evaluated	
<a href="#">1.4.8 Visual Presentation</a>	Not evaluated	
<a href="#">1.4.9 Images of Text (No Exception) Control</a>	Not evaluated	
<a href="#">2.1.3 Keyboard (No Exception)</a>	Not evaluated	
<a href="#">2.2.3 No Timing</a>	Not evaluated	
<a href="#">2.2.4 Interruptions</a>	Not evaluated	
<a href="#">2.2.5 Re-authenticating</a>	Not evaluated	
<a href="#">2.3.2 Three Flashes</a>	Not evaluated	
<a href="#">2.4.8 Location</a>	Not evaluated	
<a href="#">2.4.9 Link Purpose (Link Only)</a>	Not evaluated	
<a href="#">2.4.10 Section Headings</a>	Not evaluated	
<a href="#">3.1.3 Unusual Words</a>	Not evaluated	
<a href="#">3.1.4 Abbreviations</a>	Not evaluated	
<a href="#">3.1.5 Reading Level</a>	Not evaluated	
<a href="#">3.1.6 Pronunciation</a>	Not evaluated	
<a href="#">3.2.5 Change on Request</a>	Not evaluated	
<a href="#">3.3.5 Help</a>	Not evaluated	
<a href="#">3.3.6 Error Prevention (All)</a>	Not evaluated	

Section 508 Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Does not support	1.1.1 Non-text Content 1.3.1 Information and Relationships 2.1.2 Keyboard 2.2.1 Timing Adjustable 2.4.2 Page Titled 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially supports	1.1.1 Non-text Content 1.4.3 Contrast (Minimum) 2.4.3 Focus Order 2.4.6 Focus Visible 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Partially supports	1.4.3 Contrast (Minimum)
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does not support	1.1.1 Non-text Content 1.3.1 Information and Relationships 2.1.1 Keyboard 2.4.1 Bypass Blocks 2.4.3 Focus Order 2.4.7 Focus Visible 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Not applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	

Section 508 Chapter 4: Hardware

Criteria	Conformance level	Remarks and explanations
402 Closed Functionality		
<i>402.1 General</i>		
<i>402.2 Speech-Output Enabled</i>		
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
<i>402.3 Volume</i>		
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics		
403.1 General	Not applicable	
404 Preservation of Information Provided for Accessibility		
404.1 General	Not applicable	
405 Privacy		
405.1 General	Not applicable	
406 Standard Connections		
406.1 General	Not applicable	
407 Operable Parts		
407.2 Contrast	Not applicable	
<i>407.3 Input Controls</i>		
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	

Criteria	Conformance level	Remarks and explanations
<i>407.8 Reach, Height and Depth</i>		
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
<b>408 Display Screens</b>		
408.2 Visibility	Not applicable	
408.3 Flashing	Not applicable	
<b>409 Status Indicators</b>		
409.1 General	Not applicable	
<b>410 Color Coding</b>		
410.1 General	Not applicable	
<b>411 Audible Signals</b>		
411.1 General	Not applicable	
<b>412 ICT with Two-Way Voice Communication</b>		
<i>412.2 Volume Gain</i>		
412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
<i>412.3 Interference Reduction and Magnetic Coupling</i>		

Criteria	Conformance level	Remarks and explanations
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Not applicable	
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

## Section 508 Chapter 5: Software

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Refer to the WCAG 2.0 section.	Refer to the WCAG 2.0 section.
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not applicable	
502.2.2 No Disruption of Accessibility Features	Not applicable	
<i>502.3 Accessibility Services</i>		
502.3.1 Object Information	Not applicable	
502.3.2 Modification of Object Information	Not applicable	
502.3.3 Row, Column, and Headers	Not applicable	
502.3.4 Values	Not applicable	
502.3.5 Modification of Values	Not applicable	
502.3.6 Label Relationships	Not applicable	
502.3.7 Hierarchical Relationships	Not applicable	
502.3.8 Text	Not applicable	
502.3.9 Modification of Text	Not applicable	
502.3.10 List of Actions	Not applicable	
502.3.11 Actions on Objects	Not applicable	
502.3.12 Focus Cursor	Not applicable	
502.3.13 Modification of Focus Cursor	Not applicable	
502.3.14 Event Notification	Not applicable	
502.4 Platform Accessibility Features	Not applicable	
503 Applications		
503.2 User Preferences	Not applicable	
503.3 Alternative User Interfaces	Not applicable	
<i>503.4 User Controls for Captions and Audio Description</i>		
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	



Criteria	Conformance level	Remarks and explanations
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

## Section 508 Chapter 6: Support Documentation and Services

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Not applicable	<b>BitSight</b> does not provide any support documentation.
602.3 Electronic Support Documentation	Not applicable	<b>BitSight</b> does not provide any support documentation.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All necessary documentation for <b>BitSight</b> is provided electronically.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not applicable	<b>BitSight</b> does not provide any support documentation.
603.3 Accommodation of Communication Needs	Not applicable	<b>BitSight</b> does not offer support services.

### Legal disclaimer

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