

Aspera Technologies Inc. Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Aspera SmartTrack Version 4.5.1

Product Description: Software Asset Management Solution

Report Date: 05/19/2020

Contact Information: Lawrence Dempsey, Director of Professional Services
Email: Lawrence.Dempsey@Aspera.com

Evaluation Methods Used: Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Menu items have icons and text descriptions. Graphical buttons have titles. ARIA attributes (e.g. state, label) provide additional information for elements</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>No acoustic output is used at all</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>No acoustic output is used at all</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>No acoustic output is used at all</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Data tables have only one logical level. ARIA attributes provide references from each data cell to column/row headers. ARIA landmarks identify regions of a page.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Our technology does not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Color is used as supportive/appealing enhancement only. All Icons/charts can be used without the color support.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>No acoustic output is used at all</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>The application supports keyboard shortcuts.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>The application supports keyboard shortcuts and the user cannot get stuck in a keyboard trap.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> • <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>We have links at the top of the page to each area of content and we use ARIA landmarks to identify regions of the page.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports Electronic Docs: Not Applicable</p>	<p>We have descriptive titles on all web pages.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports Authoring Tool: Not Applicable	
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	No image maps are used. Navigation icons have additional labels (e.g. menu)
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	The language of the web pages and electronic documents can be changed programmatically
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	We alert when required fields are not completed
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Labels and Instructions are included in templates and standard HTML forms are used. Assistive technology can be utilized
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	All HTML has start and end tags. Elements are nested according to their specifications and ID's are unique.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	We use ARIA to provide invisible labels where a visible label cannot be used. In addition, we use HTML for title attributes for our custom dashboard.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	No acoustic output is used

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	No acoustic output is used
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Using standard operating systems features, resized text output is available.
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Using standard operating systems features, enlarged print and resized text output is available. Remarks: The data table library of the product is used in most dialogs to support user interaction with the data. It offers a special mode that abandons some complex interaction and aims at facilitating the work of impaired people. It is up to each individual user to choose the preferred mode
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Using standard operating systems features, enlarged print and resized text output is available.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Not Applicable Software: Supports	We provide multiple ways to access a web page. Examples are a search bar, icons at the top, and links on the page itself.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: Not Applicable	
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	All pages have headings and labels.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Keyboard support, ARIA attributes, and screen-reader friendly content facilitate the work of visually impaired people. All features may be accessed by text input, and all results may be accessed as plain ASCII text. Assistive technology can allow visually impaired people to submit commands via voice input or other means and can allow plain text results to be presented via speech synthesis or a Braille display
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	The human language of each passage and phrase in the content can be programmatically changed.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	All iFrames have titles describing the frame content and its context (i.e. navigation path. All navigation is consistent and in the same order.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Components within the same functionality within a set of web pages are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Errors are automatically detected and when suggestions are known, they are provided to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Errors are automatically detected and when suggestions are known, they are provided to the user.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	No acoustic output is used.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	No acoustic output is used.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	No acoustic output is used.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	No acoustic output is used.

<p>1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Using standard operating system features, enlarged print output is available.
<p>1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Not Applicable	No acoustic output is used.
<p>1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supported	Text and colors can be changed on the web.
<p>1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Not Applicable	
<p>2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Keyboard support, ARIA attributes, and screen-reader friendly content facilitate the work of visually impaired people. All features may be accessed by text input, and all results may be accessed as plain ASCII text. Assistive technology can allow visually impaired people to submit commands via voice input or other means and can allow plain text results to be presented via speech synthesis or a Braille display
<p>2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Not Applicable	
<p>2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Not Applicable	
<p>2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	When connectivity expires, user can continue the activity without loss of data.
<p>2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Our technology does not utilize ‘flashing’
<p>2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Every page shows a breadcrumb trail that shows the site map and current location. We also have links back to the previous page in most cases.

<p>2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Partially Supported</p>	<p>ARIA label attributes and screen-reader friendly content facilitate the work of visually impaired people</p>
<p>2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Section headings are used to organize the content with titles.</p>
<p>3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>There is a help button on every page that will educate you further and explain any topic you are on.</p>
<p>3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>We do not use abbreviations on our web site.</p>
<p>3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	
<p>3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	
<p>3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	
<p>3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>We provide a help link on every web page</p>
<p>3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>We check the information for errors and confirm the change before the final submission.</p>

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Supported	Not able to use without vision.
302.2 With Limited Vision	Supports	Capable to display application to adapt to limited vision.
302.3 Without Perception of Color	Supports	Does not require perception of color.
302.4 Without Hearing	Supports	Does not require to hear.
302.5 With Limited Hearing	Supports	Does not require to hear.
302.6 Without Speech	Supports	Does not require to speak.
302.7 With Limited Manipulation	Partially Supports	Will require manipulation of mouse and keyboard to operate.
302.8 With Limited Reach and Strength	Supports	Will require manipulation of mouse and keyboard to operate.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	Given complex subject matter, will require basic understanding of complex processes.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Partially Supported	Visually impaired people can submit commands via voice input or other means

Criteria	Conformance Level	Remarks and Explanations
		and can allow plain text results to be presented via speech synthesis or a Braille display.
402.2.2 Transactional Outputs	Not Supported	
402.2.3 Speech Delivery Type and Coordination	Not Supported	
402.2.4 User Control	Partially Supported	Visually impaired people can submit commands via voice input or other means and can allow plain text results to be presented via speech synthesis or a Braille display.
402.2.5 Braille Instructions	Not Supported	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Supported	
402.3.2 Non-private Listening	Not Supported	
402.4 Characters on Display Screens	Not Supported	
402.5 Characters on Variable Message Signs	Not Supported	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Partially Supports	With connections and data import the keyboard functions and verbal queues can be used.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	You can change the contrast in your settings
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	ARIA attributes, and screen-reader friendly content facilitate the work of visually impaired people
408.3 Flashing	Not Supported	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Supported	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Supported	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Supported	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Supported	
412.2.2 Volume Gain for Non-Wireline ICT	Not Supported	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Supported	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Supported	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Supported	
413.1.2 Pass-Through of Closed Caption Data	Not Supported	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Supported	
414.1.2 Other ICT	Not Supported	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Supported	
415.1.2 Audio Description Controls	Not Supported	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
<i>502.3 Accessibility Services</i>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Supported	
502.3.2 Modification of Object Information	Not Supported	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Not Supported	
502.3.5 Modification of Values	Not Supported	
502.3.6 Label Relationships	Not Supported	
502.3.7 Hierarchical Relationships	Not Supported	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Not Supported	
502.3.11 Actions on Objects	Not Supported	
502.3.12 Focus Cursor	Not Supported	
502.3.13 Modification of Focus Cursor	Not Supported	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not Applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The user has numerous preference options within the site.
503.3 Alternative User Interfaces	Supports	The user interface is customizable based on roles.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “Not Applicable”) See WCAG 2.0 section	Not Applicable	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation See WCAG 2.0 section	Supports	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation in an accessible format is available in the help system. Available through built-in online help. If required, all help content might be copied as HTML into a tool (e.g. word processor) for reading or conversion into alternate formats. The user manual is also provided in PDF format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The online help explains navigation features and how the special “simplified” table mode can be enabled. Refers to help page “user Interface>Accessibility”. The user manual is also provided in PDF format. On request it can easily be converted to any document format.
603.3 Accommodation of Communication Needs	Supports	Technical support is available via plain ASCII email. Emails may be sent to Aspera

Criteria	Conformance Level	Remarks and Explanations
		technical services using assistive technology. Vice versa, emails from Aspera may be read using assistive technology.

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.