#### ARCSERVE (USA) LLC

#### END USER LICENSE AGREEMENT

The GSA Multiple Award Schedule Contractor acting on behalf of Arcserve (USA), LLC and/or its affiliates or subsidiaries ("Arcserve") licenses the Product to the eligible Ordering Activity under GSA Schedule contracts identified in the Purchase Order, Statement of Work, or similar document ("Licensee", "You" or "Ordering Activity") on the following terms of this End User License Agreement (the "Agreement") for the Arcserve software product that is being installed as well as the associated documentation and any SDK, as defined below, included within the product (collectively the "Product"). For the avoidance of doubt, Arcserve shall in every and all instances be deemed the licensor and the owner of the Product licensed to Licensee hereunder. The GSA Multiple Award Schedule Contractor is only acting as Arcserve's agent in providing the Product to the Licensee and in no event shall be considered the licensor or be granted any ownership rights in the Product.

Carefully read the following terms and conditions regarding your use of the Product before installing and using the Product. Throughout this Agreement, you will be referred to as "You" or "Ordering Activity" "Licensee."

By both parties executing this License Agreement in writing, You are:

- (I) Representing that You are not a minor, and have full legal capacity and have the authority to bind yourself and Your employer, as applicable, to the terms of this Agreement;
- (II) Consenting on behalf of Yourself and/or as an authorized representative of your employer, as applicable, to be bound by this Agreement;
- (III) Agree that You have not based Your purchasing decision on the future availability of any new products and/or additional features, components, or versions of the Product, nor on any oral or written comments made by Arcserve regarding future functionality or features; and
- (IV) Acknowledging that Arcserve may amend the non-material terms and conditions of this Agreement and/or any policies referenced herein at any time by notice to You, including without limitation by posting the revised terms and conditions on its website. Such non-material amended terms and conditions shall be binding upon You with effect from the date of such change. For the avoidance of doubt, such amended non-material terms and conditions shall supersede any prior version of this Agreement that may have been imbedded in or packaged with the Product itself. Any material updates to this agreement shall be presented to Ordering Activity for review and will not be effective unless and until both parties sign a written agreement updating these terms.

#### NOW IT IS AGREED as follows:

- 1. DEFINITIONS.
  - A. "Authorized User" is defined as the employees and agents of Licensee.
  - B. "Intellectual Property Rights" means any and all registered and unregistered rights granted, applied for, or otherwise now or hereafter in existence under or related to any patent, copyright, trademark, trade secret, database protection, or other intellectual property rights laws, and all similar or equivalent rights or forms of protection, in any part of the world.
  - C. "Sanctions and Export Control Laws" means any law, regulation, statute, prohibition, or similar

measure applicable to the Products and/or to either party relating to the adoption, application, implementation and enforcement of economic sanctions, export controls, trade embargoes or any other restrictive measures, including, but not limited to, those administered and enforced by the European Union, the United Kingdom, and the United States, each of which shall be considered applicable to the Products.

### 2. LICENSE.

- A. Arcserve (or where the Product is being supplied outside of North America, the Arcserve subsidiary identified below) provides Licensee with one copy of the Product, for use by a single Authorized User, or such other authorized use limitation ("Authorized Use Limitation") designated on any Order Form (defined below) referencing the terms of this Agreement. Subject to and conditioned upon Licensee's payment of all Fees, and Licensee's strict compliance with all terms set forth in this Agreement, Arcserve licenses the Product to Licensee on a revocable, non-exclusive, non-transferable, non-sublicensable, and limited basis, pursuant to the terms of this Agreement as well as the terms of (i) any Arcserve Order Form or registration form which has been signed by Licensee and Arcserve; or (ii) a License Program Certificate which is provided by Arcserve to Licensee, as applicable (each hereafter referred to as the "Order Form").
- B. This license grants Licensee the right, exercisable solely by and through Licensee's Authorized Users, to:
  - (i) Download and install in accordance with the documentation one (1) copy of the Product on an individual basis accessible only on computers owned or leased, and controlled by, Licensee. In addition to the foregoing, Licensee may make one copy of the Product solely for archival/backup purposes, provided that (1) production use of the Product is restricted to the Authorized Use Limitation specified on the Order Form, (2) use of the Product for disaster recovery testing shall be limited to one week in any three month period, and (3) Licensee shall not, and shall not allow any person to, install or use any such copy other than if and for so long as the copy installed in accordance with the preceding sentence is inoperable and, provided, further, that Licensee uninstalls and otherwise deletes such inoperable copy(ies). Such copy of the Product made by the Licensee: (a) will be the exclusive property of Arcserve; (b) will be subject to the terms and conditions of this Agreement; and (c) must include all trademark, copyright, patent, and other Intellectual Property Rights notices contained in the original;
  - Use and run the Product as properly installed in accordance with this Agreement, Order Form and the documentation, solely as set forth in the documentation and solely for Licensee's internal business purposes;
  - (iii) Use the Product as provided herein solely to process its own data and the data of its majority-owned subsidiaries and use is restricted to the location, computer equipment, and Authorized Use Limitation specified on the Order Form. If Licensee desires to use the Product beyond such restrictions, it shall notify Arcserve, and Licensee will be invoiced for and shall pay the applicable fees for such expanded use. If the Product is purchased as a hardware appliance then the user is restricted from installing any additional instances of the "Recovery Point Server" functionality other than the instance running on the hardware appliance; and

(iv) Transfer any copy of the Product from one computer to another, provided that: (a) the number of computers on which the Product is installed at any one time does not exceed the number licensed by Licensee; and (b) Licensee notifies Arcserve in writing of each such transfer, including in such notice the information required under this Agreement for each computer on which the Product is installed.

### 3. USE RESTIRCTIONS.

- A. Licensee shall not, and shall require its Authorized Users not to, directly or indirectly:
  - (i) use (including make any copies of) the Product or documentation beyond the scope of the license granted under Section 2;
  - (ii) provide any other person, including any subcontractor, independent contractor, affiliate, or service provider of Licensee, with access to or use of the Product or documentation;
  - (iii) modify, translate, adapt, or otherwise create derivative works or improvements, whether or not patentable, of the Product or documentation or any part thereof;
  - (iv) combine the Product or any part thereof with, or incorporate the Product or any part thereof in, any other programs;
  - (v) disclose, de-compile, decode, disassemble nor otherwise reverse engineer the Product or otherwise attempt to derive or gain access to the source code of the Product or any part thereof except to the extent the foregoing restriction is expressly prohibited under applicable law;
  - (vi) create any derivative works based on the Product;
  - (vii) use the Product to provide facilities management or in connection with a service bureau or like activity whereby Licensee, without purchasing a license from Arcserve for such purpose, operates or uses the Product for the benefit of a third party who has not purchased a copy of the Product;
  - (viii) permit the use of the Product by any third party without the prior written consent of Arcserve;
  - (ix) exchange the Authorized Use Limitation respecting the Product for any other Arcserve product. The Product is licensed as a single product. Its component parts may not be separated for use;
  - (x) remove, delete, alter, or obscure any proprietary markings, trademarks or any copyright, trademark, patent, or other intellectual property or proprietary rights notices provided on or with the Product or documentation, including any copy thereof of Arcserve or its licensors;
  - (xi) except as expressly set forth in herein, copy the Product or documentation, in whole or in part;
  - (xii) transfer, assign, rent, lease, lend, sell, sublicense, assign, distribute, publish, use, copy, transmit, embed, provided access to or otherwise make available the Product, or any

features or functionality of the Product, to any third party for any reason, whether or not over a network or on a hosted basis, including in connection with the internet or any web hosting, wide area network (WAN), virtual private network (VPN), virtualization, time-sharing, service bureau, software as a service, cloud, or other technology or service, or modify the product, in whole or in part, or permit others to do any of the foregoing with regard to the Product without Arcserve's prior written consent, except to the extent the foregoing restriction is expressly prohibited under applicable law;

- (xiii) use the Product or documentation in violation of any law, regulation, or rule;
- (xiv) release the results of any benchmark testing of the Product to any third party without the prior written consent of Arcserve;
- (xv) use the Product or documentation for purposes of competitive analysis of the Product, the development of a competing software product or service, or any other purpose that is to the Arcserve's commercial disadvantage; and
- (xvi) use Products for which Licensee has not paid and Arcserve has not received the applicable fees.
- B. The Product may be used only within the boundaries of the country where the Product was purchased (except as otherwise provided on the Order Form) unless Arcserve consents otherwise in writing.
- 4. INTELLECTUAL PROPERTY RIGHTS AND OWNERSHIP.
  - A. Licensee acknowledges that the Product is provided under license, and not sold or given, to Licensee. Licensee does not acquire any ownership interest in the Product under this Agreement, or any other rights to the Product other than to use the Product in accordance with the license granted under this Agreement, subject to all terms, conditions, and restrictions. Arcserve and its licensors and service providers reserve and shall retain their entire right, title, and interest in and to the Product and all Intellectual Property Rights arising out of or relating to the Product, subject to the license expressly granted to the Licensee in this Agreement. You shall use commercially reasonable efforts to safeguard all Product (including all copies thereof) from infringement, misappropriation, theft, misuse, or unauthorized access.
  - B. The Product, including any source or object code that may be provided to Licensee hereunder, as well as documentation, appearance, structure and organization, is the proprietary property of Arcserve and/or its licensors, if any, and may be protected by copyright, patent, trademark, trade secret and/or other laws. Title to the Product, or any copy, modification, translation, partial copy, compilation, derivative work or merged portion of any applicable SDK (as defined below), shall at all times remain with Arcserve and/or its licensors.
- 5. MAINTENANCE AND SUPPORT.
  - A. If maintenance is provided by Arcserve, it may be renewed annually as specified in the Order form with Arcserve by both parties executing an option or new Order in writing and shall be provided in accordance with the attached terms and conditions contained at Arcserve's website, the non-material terms of which as may be updated from time to time. The term for maintenance and/or support shall be the period set forth on the Order Form.

- B. If Licensee fails to pay the applicable maintenance fee, then Licensee may reinstate maintenance thereafter by paying to Arcserve a fee equal to 100% of Arcserve's then prevailing maintenance fee for each year for which the maintenance fee has not been paid.
- C. Licensee acknowledges and agrees that Arcserve may vary, update, and discontinue Products, Product versions, Product features, Product support, Product maintenance, and support for third party products (including without limitation operating systems and platforms) from time to time for reasons including but not limited to changes in demand or enhancing security and technology. In the event that Arcserve discontinues a Product that Ordering Activity has contracted for, Ordering Activity shall be entitled to a pro rata refund for an fees paid not used based on a three year straight line amortization period.

#### 6. WARRANTY.

- A. Arcserve warrants that it can enter into this Agreement. Arcserve also warrants that the Product will operate substantially in accordance with the specifications set forth in the documentation for a period of ninety (90) days from Licensee's acquisition of the license for the Product. If Licensee notifies Arcserve in writing of a breach of this warranty during the warranty period set forth above, Arcserve's entire liability and Licensee's sole remedy shall be for Arcserve, at Arcserve's sole option (i) to correct, repair or replace the Product within a reasonable time, or (ii) if within a reasonable time after receiving Licensee's written notice of breach of the above warranty, Arcserve is unable to cause the Product to operate in accordance with Arcserve's written specifications, then either party may terminate this Agreement on written notice to the other party and Arcserve or the authorized reseller will refund the relevant license Fees Licensee paid for such non-compliant Product only when Licensee returns the Product to Arcserve or its authorized reseller from whom it obtained the Product, with the purchase receipt within the warranty period noted above. The warranties set forth in this Section do not apply to beta versions of the Product, Products licensed on a trial or evaluation basis or to Software Development Kits.
- B. The warranty in subsection (A) above, shall not apply if (i) the Product has not been used in accordance with the terms and conditions of this Agreement and the documentation, (ii) the issue has been caused by the failure of Licensee to apply updates, upgrades or any other action or instruction recommended by Arcserve, (iii) the issue has been caused by the act or omission of, or by any materials supplied by, the Licensee or any third party, or (iv) the issue results from any cause outside of Arcserve's reasonable control.
- C. After the end of the warranty period as set forth in subsection (A) above, if Licensee obtains maintenance and support from Arcserve for the Product and Arcserve is unable to cause the Product to operate in accordance with Arcserve's written specifications within a reasonable period of time, Licensee may terminate this Agreement on written notice to Arcserve, and Arcserve or the authorized reseller will refund the pre-paid and unearned maintenance and support fees relating to the period of time of such termination until the end of the then current maintenance and support term. If the defective Product was purchased on a subscription basis, such refund will be provided only when Licensee returns the Product to Arcserve or its authorized reseller from whom it obtained the Product, with the purchase receipt within the warranty period noted above.
- D. EXCEPT FOR THE EXPRESS WARRANTIES AS SET FORTH ABOVE, TO THE FULL EXTENT PERMITTED BY APPLICABLE LAW ARCSERVE AND ITS THIRD-PARTY LICENSORS AND SUPPLIERS AND THE CONTRIBUTORS OF CERTAIN INCLUDED SOFTWARE MAKE NO OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, UNINTERRUPTED USE, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM COURSE OF DEALING, USAGE OR TRADE.

ADDITIONALLY, ARCSERVE DOES NOT WARRANT THAT THE PRODUCT WILL MEET LICENSEE'S REQUIREMENTS OR THAT USE OF THE PRODUCT WILL BE UNINTERRUPTED OR ERROR FREE. SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO LICENSEE AND LICENSEE MAY HAVE OTHER LEGAL RIGHTS THAT VARY FROM STATE TO STATE OR BY JURISDICTION.

E. NO THIRD PARTY, INCLUDING AGENTS, DISTRIBUTORS, OR AUTHORIZED ARCSERVE RESELLERS IS AUTHORIZED TO MODIFY ANY OF THE ABOVE WARRANTIES OR MAKE ANY ADDITIONAL WARRANTIES ON BEHALF OF ARCSERVE.

### 7. INDEMNITY.

- A. Arcserve will indemnify, hold Licensee harmless, and has the right to intervene in order to defend or, at its option, settle any third-party claim that Licensee's use of the Product as authorized hereby infringes any patent, copyright or other intellectual property right of any third party. Arcserve's indemnity obligation set forth in this Section is contingent upon Licensee (i) promptly notifying Arcserve in writing, not later than 10 days after Licensee receives notice of the claim (or sooner is required by applicable law); (ii) providing Arcserve with control of the defense and any settlement negotiations; (iii) providing information, authority, and assistance to Arcserve to defend against or settle the claim; (iv) promptly ceasing to use or possession the Product that is subject to the claim; and (v) without Arcserve's prior written consent, not acknowledging the validity of the claim or taking any action that might impair the ability of Arcserve to contest the claim. Nothing contained herein shall be construed in derogation of the U.S. Department of Justice's right to defend any claim or action brought against the U.S., pursuant to its jurisdictional statute 28 U.S.C. §516.
- B. If Arcserve believes or it is determined that any of the materials comprising the Product may have violated a third party's intellectual property rights, Arcserve may choose to either modify the material to be non-infringing (while substantially maintaining its functionality) or obtain from the third party a license to permit Licensee's continued use. If neither of the foregoing is possible, Arcserve may terminate this Agreement on written notice to the Licensee and Arcserve or the authorized reseller will refund the Fees Licensee paid for the infringing Product, depreciated on a straight line five (5) years basis commencing on the date of purchase only when Licensee returns the Product to Arcserve or its authorized reseller from whom it obtained the Product, with the purchase receipt.
- C. Arcserve will have no liability or responsibility to indemnity, defend or hold Licensee harmless if Licensee (i) alters or modifies the Product or materials comprising the Product, (ii) uses the Product outside of the scope of use set forth in this Agreement, the Order Form, and any related documentation, (iii) uses a version of the Product which has been superseded, if the infringement could have been avoided by using the current version of the Product, or (iv) uses the Product with other software, hardware or other materials not supplied or approved in writing by Arcserve. Lastly, Arcserve will not indemnify Licensee if the claim is raised on use or possession in a country that is not a party to the World Intellectual Property Organization ("WIPO") treaties on patents, trademarks, and copyrights.
- D. This Section provides Licensee's sole and exclusive remedy for any infringement claims and damages.

#### 8. LIMITATION OF LIABILITY.

A. IN NO EVENT WILL ARCSERVE OR ANY OF ITS THIRD PARTY LICENSORS AND SUPPLIERS OR THE CONTIRBUTORS OF INCLUDED SOFTWARE BE LIABLE TO LICENSEE OR ANY OTHER PARTY FOR ANY

(I) USE, DELAY, OR INABILITY TO USE THE SOFTWARE, (II) LOST REVENUES OR PROFITS, (III) DELAYS, INTERRUPTION, OR LOSS OF SERVICES, BUSINESS, OR GOODWILL, (IV) LOSS OR CORRUPTION OF DATA OR LOSS RESULTING FROM SYSTEM OR SYSTEM SERVICE FAILURE, MALFUNCTION, OR SHUTDOWN, (V) FAILURE TO ACCURATELY TRANSFER, READ, OR TRANSMIT INFORMATION OR FAILURE TO UPDATE OR PROVIDE CORRECT INFORMATION, (VI) SYSTEM INCOMPATIBILITY OR PROVISION OF INCORRECT COMPATIBILITY INFORMATION OR BREACHES IN SYSTEM SECURITY, (VII) ANY LOSS OR DAMAGE RELATED TO ANY THIRD PARTY SOFTWARE, OR (VIII) FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL, OR PUNITIVE DAMAGES, WHICH MAY ARISE FROM THE USE, OPERATION OR MODIFICATION OF THE PRODUCT AND WHETHER ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, INCLUING BUT NOT LIMITED TO BREACH OF CONTRACT, TORT OR ANY OTHER CAUSE, REGARDLESS OF WHETHER SUCH DAMAGES WERE FORESEEABLE AND WHETHER OR NOT ARCSERVE WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING LIMITATION OF LIABILITY SHALL NOT APPLY TO (1) PERSONAL INJURY OR DEATH TO THE EXTENT RESULTING FROM LICENSOR'S GROSS NEGLIGENCE; (2) FOR FRAUD; OR (3) FOR ANY OTHER MATTER FOR WHICH LIABILITY CANNOT BE EXCLUDED BY LAW.

- B. IN ADDITION TO THE FOREGOING, IF ARCSERVE IS LIABLE TO LICENSEE HEREUNDER OR OTHERWISE IN CONNECTION WITH THE PRODUCT, THEN IN SUCH EVENT ARCSERVE'S LIABILITY FOR SUCH CLAIM SHALL BE LIMITED TO THE AMOUNT OF THE LICENSE FEE ACTUALLY PAID FOR THE PRODUCT BY LICENSEE.
- 9. EXPORT CONTROL, ANTI-BRIBERY AND COMPLIANCE WITH APPLICABLE LAWS.
  - Licensee shall comply with all relevant import and export regulations, including those adopted by Α. the Office of Export Administration of the US Department of Commerce and those applicable to Arcserve and/or Licensee. The Product and any accompanying documentation have been developed entirely at private expense. They are delivered and licensed as "commercial item" "computer software" as defined in FAR 2.101. In the event Licensee is a U.S. Federal Government agency, the licensing terms of Arcserve's then current GSA FSS contract shall govern use of the Computer Program(s), in lieu of the terms contained in the license delivered with the Program(s). For such purposes, the term "Product" and "Computer Program" shall have the same meaning hereunder. The Computer Program(s) was developed at private expense, is commercial, and is published and copyrighted. Third parties purchasing on behalf of a Federal Government agency shall only transfer the Computer Program(s) to the Government with "Restricted Rights" as that term is defined in FAR 52.227-14, and in accordance with Arcserve's then current GSA FSS contract. Provided however, that the Government and Licensee rights to data as provided for in FAR 52.227-14 shall in no instance grant to the Government or the Licensee any rights, title or interest to the Products licensed hereunder or any changes to the Products, including in both instances and data contained therein other than Licensee data, unless agreed to by the parties in writing under a separate agreement.
  - B. Each party warrants that in entering into this Agreement, neither party nor any of its officers, employees, agents, representatives, contractors, intermediaries, or any other person or entity action on its behalf has taken or will take any action, directly or indirectly, that contravenes (i) the United Kingdom Bribery Act 2010, or (ii) the United States Foreign Corrupt Practices Act 1977, or (iii) any other applicable anti-bribery laws or regulations in any part of the world.
  - C. Licensee certifies that Licensee, or any party that owns or controls or is owned or controlled by Licensee, are not (i) ordinarily resident in, located in, or organized under the laws of any country or region subject to economic or financial sanctions or trade embargoes imposed, administered,



or enforced by the European Union, the United Kingdom, or the United States; (ii) an individual or entity on the Consolidated List of Persons, Groups, and Entities Subject to European Union Financial Sanctions; the U.S. Department of the Treasury's List of Specially Designated Nationals and Blocked Persons or Foreign Sanctions Evaders List; the U.S. Department of Commerce's Denied Persons List or Entity List; or any other sanctions or restricted persons lists maintained by the European Union, the United Kingdom, or the United States; or (iii) otherwise the target or subject of any Sanctions and Export Control Laws. Licensee further certifies that it will not, directly or indirectly, export, re-export, transfer, or otherwise make available (a) the Products, or (b) any data, information, software programs and/or materials resulting from the Products (or direct product thereof) to any country, region, or person described in this Clause or in violation of, or for purposes prohibited by, Sanctions and Export Control Laws, including for proliferation-related end uses.

D. Licensee warrants that its use and possession of the Product is and will continue to be in accordance with all other applicable laws and regulations.

#### 10. THIRD PARTY SOFTWARE.

- A. The Product includes software, content, data, or other materials, including related documentation, that are owned by persons other than Arcserve and that are provided to You on license terms that are in addition to and/or different from those contained in this Agreement ("Third-Party Licenses"). A list of all materials included in the Product and provided under Third-Party Licenses is set forth on Schedule A to this Agreement, and the applicable Third-Party Licenses are accessible at <a href="https://www.arcserve.com/third-party-terms">https://www.arcserve.com/third-party-terms</a>. Ordering Activity acknowledges that third party software is governed by separate terms and is responsible for ensuring Ordering Activity is properly authorized to utilize any third party products or services.
- 11. ALPHA/BETA VERSIONS; NO CHARGE EDITION; TRIAL/EVALUATION VERSIONS.
  - Α. If the Product is an alpha or beta version of the program, hereinafter referred to as the "beta program" or "beta version" and not generally available to date, Arcserve does not guarantee that the generally available release will be identical to the beta program or that the generally available release will not require reinstallation. Licensee agrees that if it registers for support or if otherwise required by Arcserve, Licensee shall provide Arcserve with specific information concerning Licensee's experiences with the operation of the Product. Licensee agrees and acknowledges that the beta version of the Product (a) is to be used only for testing purposes and not to perform any production activities unless Arcserve shall have otherwise approved in writing and (b) has not been tested or debugged and is experimental and that the documentation may be in draft form and will, in many cases, be incomplete. Licensee agrees that Arcserve makes no representations regarding the completeness, accuracy or Licensee's use or operation of the beta version of the Product. BETA PRODUCTS ARE PROVIDED ON AN "AS IS" BASIS, WITHOUT WARRANTIES OR REPRESENTATIONS OF ANY KIND, EITHER EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OR REPRESENTATIONS OF TITLE OR NON-INFRINGEMENT. IF Licensee is also a Tester of the beta version of the Product (as "Tester" is defined by the Beta Testing Agreement that was agreed to by Licensee during the registration process before obtaining the beta version of the Product), Licensee agrees that the terms of this Agreement are in addition to, and do not supersede, the terms of the Beta Testing Agreement.
  - B. If the Product is a No Charge Edition of the UDP software for workstations, then this edition runs

in a limited capability mode, with limited support and maintenance for some languages that UDP v5 presently supports. It is possible to upgrade to a paid version of the Product to enable functions that are disabled in the No Charge Edition. Support options and languages supported for the No Charge Edition of UDP workstation are subject to change without notice.

C. If the Product is being licensed on a trial or evaluation basis, Licensee agrees to use the Product solely for evaluation purposes, in accordance with the usage restrictions set forth in Section 3, for a thirty-day evaluation period unless a different period is otherwise noted (the "Trial Period"). At the end of the Trial Period, Licensee's right to use the Product automatically expires and Licensee agrees to de-install the Product and return to Arcserve all copies or partial copies of the Product or certify to Arcserve in writing that all copies or partial copies of the Product have been deleted from Licensee's computer libraries and/or storage devices and destroyed. If Licensee desires to continue its use of the Product beyond the Trial Period, Licensee may contact Arcserve to acquire a license to the Product for the applicable fee. LICENSEE'S USE OF THE PRODUCT DURING THE TRIAL PERIOD IS ON AN "AS IS" BASIS WITHOUT ANY WARRANTY, AND ARCSERVE DISCLAIMS ALL WARRANTIES INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AS WELL AS ANY EXPRESS WARRANTIES PROVIDED ELSEWHERE IN THIS AGREEMENT.

### 12. SOFTWARE DEVLEOPMENT KIT.

- A. If the Product includes a Software Development Kit ("SDK"), the terms and conditions of this paragraph apply solely for the use of the SDK. The SDK may include software, APIs and associated documentation. The SDK is provided solely for Licensee's internal use to develop software that enables the integration of third party software or hardware with the Product, or to develop software that functions with the Product, such as an agent. Licensee's use of the SDK is restricted solely to enhance Licensee's internal use of the Product. No distribution rights of any kind are granted to Licensee regarding the Product or SDK. In addition to the limitations on use set forth in Section 3(A), above, Licensee may not reproduce, disclose, market, or distribute the SDK or the documentation or any applications containing any executable versions of the SDK to third parties, on the internet, or use such executables in excess of the applicable Authorized Use Limitation. If there is a conflict between the terms of this section and the terms of any other section in this Agreement, the terms of this section will prevail solely with respect to the use of the SDK.
- B. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AND NOTWITHSTANDING ANYTHING CONTAINED HEREIN TO THE CONTRARY, THE SDK IS PROVIDED ON AN "AS IS" BASIS WITHOUT ANY WARRANTY, AND ARCSERVE DISCLAIMS ALL WARRANTIES INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AS WELL AS ANY EXPRESS WARRANTIES PROVIDED ELSEWHERE IN THIS AGREEMENT.

#### 13. FEES.

A. Payment of the fees specified on the Order Form or as agreed between Licensee and an authorized reseller of Arcserve, shall entitle Licensee to use the Product for the term specified on the Order Form (the "Term"), which use may include the right to receive maintenance services therefore for the period set forth on the Order Form. All fees payable hereunder shall be payable within thirty (30) days of the invoice receipt date. Licensee will install each new release of the Product delivered to Licensee. After the Term, continued usage and/or maintenance of the Product as provided herein shall be subject to the payment by Licensee of the fees described on the Order Form in

accordance with the GSA Schedule Pricelist (the "Fees"). Notwithstanding the foregoing, if the Product was licensed under this Agreement without an Order Form, Licensee shall be entitled to use the Product for an indefinite period, but the license does not include the right to receive maintenance services. Notwithstanding the foregoing, with respect to any Product that relies on continuous content updates, such as signature files and security updates, Licensee shall be entitled to such content updates for a period of one (1) year from the effective date of the license.

- B. Licensee shall be required to pay any and all applicable taxes. Arcserve shall state separately on invoices taxes, for which it is aware and which are excluded from the Fees, and the Licensee agrees either to pay the applicable taxes or provide evidence necessary to sustain an exemption, in accordance with FAR 52.229-1 and FAR 52.229-3.
- C. Any invoice which is unpaid by Licensee when due shall be subject to an interest charge equal to the amount indicated by the Prompt Payment Act (31 USC 3901 et seq) and Treasury regulations at 5 CFR 1315.

### 14. TERM AND TERMINATION.

- A. In the event that Licensee breaches any payment term herein, recourse against the United States for such breach of this Agreement must be brought as a dispute under the contract Disputes Clause (Contract Disputes Act). During any dispute under the Disputes Clause, Arcserve shall proceed diligently with performance of this Agreement, pending final resolution of any request for relief, claim, appeal, or action arising under the Agreement, and comply with any decision of the Contracting Officer.
- B. If this license terminates for any reason, within one (1) month after the date of termination, Licensee shall certify to Arcserve in writing that all copies and partial copies of the Product have been deleted from all computers and storage devices and are returned to Arcserve or destroyed and are no longer in use.
- C. Licensee's right to use and access the Products will automatically terminate on expiry of the applicable Term unless and until Licensee renews Licensee's license for the Products.
- D. Reserved.

### 15. CONFIDENTILAITY.

Licensee and its employees will keep the Product and the terms of this license strictly confidential and use its best efforts to prevent and protect the Product from unauthorized disclosure or use. Arcserve recognizes that Federal agencies are subject to the Freedom of Information Act, 5 U.S.C. 552, which may require that certain information be released, despite being characterized as "confidential" by the vendor.

### 16. GENERAL.

- A. All Software is provided FOB shipping point or electronic delivery unless otherwise indicated by the GSA Schedule Pricelist and GSA Schedule Contract. Acceptance is set forth in accordance with the GSA Schedule Contract and the GSA Schedule Pricelist. Arcserve is the manufacturer of the Product.
- B. Any suggestions, feedback or proposed modifications to the Product (in any form) provided by Licensee to Arcserve may be freely used by Arcserve without limitation, and any modifications to the Product resulting from such suggestions, feedback or proposed modifications shall be

exclusively owned by Arcserve. Arcserve acknowledges that the ability to use this Agreement in advertising is limited by GSAR 552.203-71.

- C. The Product contains technological copy protection or other security features designed to prevent unauthorized use of the Product, including features to protect against any use of the Product that is prohibited under Section 3.A. Licensee shall not, and shall not attempt to, remove, disable, circumvent, or otherwise create or implement any workaround to, any such copy protection or security features.
- D. Licensee agrees to perform a self-audit upon ten (10) working days' prior written notice from Arcserve, calculating the number of Authorized Users, computers, servers or other applicable units benefiting from the Products. If Licensee's self-audit reveals that Licensee's actual usage exceeds the Authorized Use Limitations, Licensee shall procure the additional licenses required from Arcserve or its preferred reseller. If Licensee does not perform a self-audit upon request from Arcserve, or if Arcserve has reason to doubt the results of such self-audit, upon prior written notice to Licensee, Licensee shall permit Arcserve or an independent certified accountant appointed by Arcserve to access Licensee's premises subject to Government security requirements and inspect Licensee's books of account and records at any time during normal business hours for the purpose of inspecting, auditing, verifying or monitoring the manner and performance of Licensee's obligations under this Agreement, including without limitation the payment of all applicable Fees. Any such audit shall minimize the disruption to Licensee's business operations. Arcserve shall not be able to exercise this right more than once in each calendar year. If an audit reveals that Licensee has underpaid Fees to Arcserve, Licensee shall be invoiced for and shall pay to Arcserve or the applicable reseller within thirty (30) days of the receipt date of invoice an amount equal to the shortfall between the Fees due and those paid by Licensee.
- E. Arcserve's remedies set forth in this Section are cumulative and are in addition to, and not in lieu of, all other remedies Arcserve may have at law, whether under this Agreement or otherwise.
- F. Licensee may not assign this Agreement nor transfer the Products to any third party without the prior written consent of Arcserve. If such consent is obtained from Arcserve, Licensee must ensure that (i) the entire Product is transferred to a single recipient and is not sub-divided, (ii) the Product is deleted by the Licensee at the time of transfer, (iii) the Licensee passes full details of the recipient to Arcserve, and (iv) the recipient agrees to be bound by the terms and conditions of this Agreement. The Anti-Assignment Act, 41 USC 6305, prohibits the assignment of Government contracts without the Government's prior approval. Procedures for securing such approval are set forth in FAR 42.1204. Notwithstanding the foregoing, Arcserve may assign this Agreement to an entity that purchases all or substantially all of Arcserve's assets or to any successor by merger or other corporate reorganization or acquisition, without the prior consent of the Government. Arcserve may assign its right to payment hereunder or grant a security interest in this Agreement or such payment right to any third party.
- G. If a court holds that any provision of this Agreement to be illegal, invalid or unenforceable, the remaining provisions shall remain in full force and effect. No waiver of any breach of this Agreement shall be a waiver of any other breach, and no waiver shall be effective unless made in writing and signed by an authorized representative of the waiving party.
- H. This Agreement shall be governed by and interpreted in accordance with the Federal laws of the United States.

Excusable delays shall be governed by FAR 52.212-4(f).

- I. Failure by either party to enforce any particular term or condition of this License Agreement shall not be construed as a waiver of any of its rights under it.
- J. The illegality, invalidity or unenforceability of any part of this Agreement will not affect the legality, validity or enforceability of the remainder.
- K. This Agreement, the Schedule and the documents and policies referenced herein, together with the underlying GSA Schedule Contract, Schedule Pricelist, Purchase Order(s), constitute the entire agreement between the parties relating to the licensing and use of the Products and supersede any other oral or written communications, agreements or representations with respect to the Products, except for any oral or written communications, agreements or representations made fraudulently.