Intelligent RPA in the Public Sector: A Look at Acquisitions

Notorious for complexity, opaqueness, delays, and manual steps, the public sector acquisitions process needs intelligent Robotic Process Automation (RPA). Based on a scan of current customers and an understanding of the public sector chief acquisition officers’ area of responsibility, these traditional steps of a public sector procure-to-pay system are most ripe for an RPA deployment (see below).

When RPA is introduced in a public sector acquisitions environment, federal acquisitions specialists can leave their data processing tasks behind and use the newly found time to concentrate on acquisitions strategy and utilize specialty training, like digital services acquisitions. The results are improved morale by acquisitions staff, heightened transparency, and less re-work. Acquisition timelines are shortened, and contracts are entered faster without sacrificing judgment or fairness.

A SMARTER WAY TO AUTOMATE

Customers who have deployed intelligent automation from Automation Anywhere® in their procurement processes are achieving remarkable benefits and notching customer-service wins along the way. The intelligent RPA platform enables flexibility in automation deployment:
Deploying bots into an enterprise IT environment is efficient and straightforward. Unlike a typical IT installation, intelligent RPA does not require changes to legacy systems, an army of programmers, any business process reengineering, or additional security add-ons.

The versatile Automation Anywhere infrastructure aligns well with the Office of Management and Budget’s “Cloud Smart” approach described in the June 2019 Federal Cloud Computing Strategy. The Automation Anywhere Enterprise A2019 web-based, cloud-native platform allows for automatic system upgrades and security patches, speeding deployment rates, shortening time-to-benefit cycles, and improving product security and customer satisfaction. Just as important, the platform offers the choice between on-prem, cloud, or hybrid deployments providing seamless integration with other systems and positioning agencies well for ongoing advancements in AI and other emerging technologies.

Our public sector team is available to provide a demonstration, facilitate a process workshop, and oversee a proof of concept. Please contact fedmarketing@automationanywhere.com for more information.