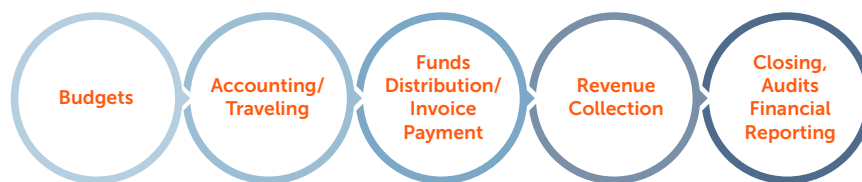


Intelligent RPA in the Public Sector: A Look at Financial Management



No sector has adopted intelligent Robotic Process Automation (RPA) as rapidly and as thoroughly as the banking and financial services industry, with the largest global financial institutions deploying hundreds, if not thousands, of bots throughout their organizations. The primary reasons cited include increased operational efficiency, enhanced customer experience, strengthened governance, fostering innovation, and workforce empowerment. They also report that RPA is easing challenges around their legacy, disparate IT systems and a multitude of manual, spreadsheet-based processes—both are all-too-common occurrences in public sector financial units

The commercial sector benefits listed above also apply to the public sector. Two additional, significant benefits include increased transaction accuracy and auditability. A look at traditional public sector budget formulation and execution processes shows elements that are prime for automation with intelligent RPA.



Data collection, consolidation (historic/new incoming)	Accruals	Distribution program enrollment (like IRS ASAP)	Account management	Reconciliations
Budget forecasting, planning	PP&E calculations	Data categorization & integration	Tax calculations, early warning calculations	Monthly/quarterly/year end close reports
Budget request management	Expense report data entry	Funds distribution request & transaction validation	Collections & payment tracking	Audit preparation: data consolidation, initial testing, reports, escalations
Acquisition planning	Expense categorization and classification	Funds account mgmt: pending distributions, account status updates	Data collection, validation and integration	Audit exceptions investigation
Allocation planning	Expense report data verification	Discrepancy identification and remediation	Discrepancy/issue monitoring, audit designation	Financial reports routing
Spend plans	Integration of expense report data into centralized system (like ERP/Accounting)	Distribution of allocated funds (or invoice payment)	Status updates; inquiry tracking, complaints routing	
	Report routing, approvals	Payment/distribution notifications	Settlements & collections	
	Reconciliation of centrally billed accounts	Claims processing	Key service metric reporting	
	Audit preparation, data consolidation, reports			

● High RPA Potential ● Moderate RPA Potential ● Low RPA Potential

A SMARTER WAY TO AUTOMATE

Public sector organizations that are using Automation Anywhere® intelligent RPA platform see their financial management staff doing fewer manual data processing tasks and more client management work, providing analytical insights and expert recommendations to internal and external customers.

ATTENDED AUTOMATION



- Attended Automation: Bots work along-side human employees. Ideal for front-office and citizen-facing interactions.

UNATTENDED AUTOMATION



- Unattended Automation: Bots run independently without a human intervention. Ideal for predictable, ongoing processes such as back-office workflows.

COGNITIVE AUTOMATION



- Cognitive Automation: Artificial Intelligence-powered bots learn from human employees to process semi-structured documents for end-to-end process automation.

Deploying bots into an enterprise IT environment is efficient and straightforward. Unlike a typical IT installation, intelligent RPA does not require changes to legacy systems, an army of programmers, any business process reengineering, or additional security add-ons.

The versatile Automation Anywhere infrastructure aligns well with the Office of Management and Budget's "Cloud Smart" approach described in the June 2019 Federal Cloud Computing Strategy. The Automation Anywhere Enterprise A2019 web-based, cloud-native platform allows for automatic system upgrades and security patches, speeding deployment rates, shortening time-to-benefit cycles, and improving product security and customer satisfaction. Just as important, the platform offers the choice between on-prem, cloud, or hybrid deployments providing seamless integration with other systems and positioning agencies well for ongoing advancements in AI and other emerging technologies.

INSTANT-ON EASE OF USE



Enterprise A2019 provides a highly **intuitive, instant-on user experience** for all users, from the tech savvy business user and specialist RPA developer to the IT manager responsible for enterprise-wide RPA deployment and adoption.

UNPRECEDENTED SCALE & EXTENSIBILITY



In addition to on-prem deployment Enterprise A2019 offers private, public, and hybrid cloud deployment. Near-infinite scalability enables the Digital Workforce to adapt as your automations—and business—grows.

INTELLIGENT AUTOMATION FOR EVERY PROCESS



Enterprise A2019 is infused with **Artificial Intelligence** capabilities throughout. Now, any user can drag and drop desired AI skills to incorporate intelligence into each and every area of their process automation.

Our public sector team is available to provide a demonstration, facilitate a process workshop, and oversee a proof of concept. Please contact fedmarketing@automationanywhere.com for more information.

Call 1-888-484-3535 or visit www.AutomationAnywhere.com to schedule a live demo.

Automation Anywhere  www.automationanywhere.com

 North America: 1-888-484-3535 x1 | International: 1-408-834-7676 x1

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November 2019, Ver. 1