

# Modernize your agency with automatic and intelligent observability

Agencies are under increasing pressure to digitally transform operations and improve the vital services they deliver citizens and customers. **Dynatrace provides the broadest multicloud observability to accelerate that transformation,** along with situational awareness that empowers IT staff to spend more time executing the agency mission.

Our **all-in-one Software Intelligence Platform** provides actionable insights into the performance of applications, the underlying infrastructure, and the user experience, so you can make better, faster decisions.

But we don't stop there. Our AI engine, Davis, automates data analysis, delivering not just comprehensive visibility, but the **context needed to inform action rather than simply troubleshoot problems.**



## How we're radically different

### Full stack observability

See your entire environment in context, and instantly know how every cloud, container, and application connects.

### Continuous automation

Spend less time mapping and managing, with zero-touch configuration and automated, continuous discovery.

### AI-powered precision

Solve issues in seconds (or before they start), with real-time answers that grow even smarter over time.

## Recognized by the best

As APM continues to be critical for modern, multicloud observability, we've been named a leader in the 2021 Gartner Magic Quadrant for APM for the 11th consecutive time.\*

**Gartner**

\*Gartner, Magic Quadrant for Application Performance Monitoring, Federico De Silva, Padraig Byrne, and Josh Chessman, 9 April 2021. Before 2015, Dynatrace was listed as Compuware. Dynatrace was spun off from Compuware following the privatization of Compuware in December 2014. Gartner does not endorse any vendor, product or service depicted in its research publications and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. The Gartner document is available upon request from Dynatrace.

## Broadest technology support

Engineered for cloud native and hybrid environments, Dynatrace covers your complete ecosystem automatically — from microservices to traditional applications.



# Customer Success Stories



Army & Air Force Exchange Services uses Dynatrace on their dynamic, high velocity eCommerce platform to break down silos between application and development teams and give management enterprise-wide visibility through a single pane of glass. Dynatrace's automated root cause detection has empowered teams to take ownership of their code, reduced troubleshooting time and enabled recovery of technical debt.



The Federal Reserve System is a long-time customer, deploying Dynatrace in support of their mission critical applications, including Fedwire, a real-time gross settlement funds transfer system. Federal Reserve National IT is committed to high-performance applications that support their business — both internally and customer facing. With the launch of APMaaS, Application Performance Monitoring as a Service, Dynatrace is available to all Federal Reserve Regional Banks.



The Air Force 46th Test Squadron uses Dynatrace's Application Performance Monitoring platform in their testing of integrated information systems and their individual components. These systems supply real-time data needed to plan and execute missions making application performance a critical function. With millions of lines of code and highly complex applications Dynatrace is able to detect, solve and optimize automatically ensuring mission success.



The Social Security Administration uses Dynatrace's Application Performance Monitoring platform to manage both legacy applications and new applications that leverage the latest AWS capabilities, micro-services and containers, as they continue their Agile development journey. The DCPS2 (Disability Claims Processing System 2), is one of many applications benefitting from the application performance monitoring and management and AIOps realized with Dynatrace.



The Department of Homeland Security headquarters recognized the need for application performance monitoring that spanned all DHS components across the OneNet network. They required visibility into the true root cause of application performance degradation and the assurance that mission-critical applications were meeting requirements. Starting in 2017, the Dynatrace footprint at DHS continues to expand requirements.



The National Geospatial Intelligence Agency leverages Dynatrace to ensure the availability of their most mission-critical imagery datasets. NGA depends on Dynatrace daily to meet their mission-critical goals.



The VA uses Dynatrace to deliver more agile, scalable, secure and cost-effective services, focused on the Veteran. The VA was able to deploy Dynatrace to over 2,500 hosts in 5-hours. This not only produced value and time-savings but more importantly: it allowed them to monitor their critical Telehealth components and immediately start resolving problems at scale and quicker than before when it mattered most.

[Dynatrace](#) provides software intelligence to simplify Federal enterprise cloud complexity and accelerate digital transformation.

With AI and complete automation, our all-in-one platform provides answers, not just data, about the performance of applications, the underlying infrastructure and the experience of all users. That's why many of the world's largest Federal enterprises trust Dynatrace to modernize and automate enterprise cloud operations, release better software faster, and deliver unrivaled digital experiences.

Cage Code: 7DJ42

DUNS: 079778873

Federal Business POC:

Aidan Kennedy, Sales Development Representative

Email: [USFederal@dynatrace.com](mailto:USFederal@dynatrace.com)

Phone: (202)-410-3762

Address: 1601 Trapelo Rd. Suite #116, Waltham, MA 02451

NAICS Codes

511210 - Software Publishers (Primary)

518210 - Data Processing, Hosting, and Related Services

541519 - Other Computer Related Services

611420 - Computer Training

Dynatrace Capabilities

- Application performance monitoring
- Cloud infrastructure monitoring
- AIOps
- Digital experience management

## About Dynatrace

Dynatrace provides software intelligence to simplify cloud complexity and accelerate digital transformation. With automatic and intelligent observability at scale, our all-in-one platform delivers precise answers about the performance and security of applications, the underlying infrastructure, and the experience of all users to enable organizations to innovate faster, collaborate more efficiently, and deliver more value with dramatically less effort. That's why many of the world's largest enterprises trust Dynatrace® to modernize and automate cloud operations, release better software faster, and deliver unrivaled digital experiences.

[dynatrace.com blog](#) [@dynatrace](#)

