



How to Make People the Center of Your Customer Experience Efforts

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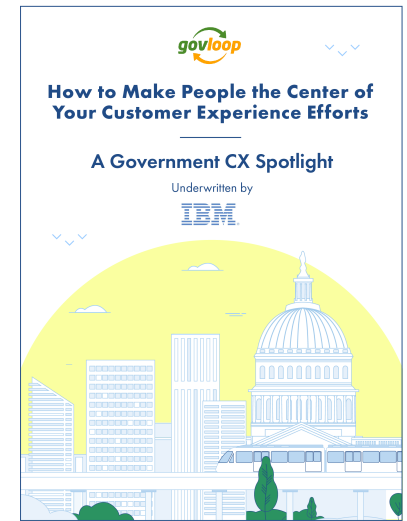
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How government employees experience their workplaces directly impacts the way they serve the public. Relationships with supervisors and colleagues greatly shape whether that experience is positive or negative, but that isn't the full story.

In this resource, we explore how you can use technology — infused with human-centered design practices — to elevate your work while centering employee and customer needs.



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