

Appian AI Drives Government Modernization

Agencies are under enormous pressure to improve efficiency. And government efficiency starts with good processes.

A process is anything an organization does thousands of times. It is where business happens. From managing public benefits to overseeing compliance and procuring goods and services, processes are the backbone of government operations.

Appian is the leading platform for **process orchestration, automation, and intelligence**. No company is better equipped than Appian to deliver technology for government process efficiency.

Appian embeds automation and AI inside government processes where it has the most impact. With Appian, you can:

- Automate routine tasks
- Shift resources to higher value activities
- Reduce operational costs
- Deploy applications faster
- Deliver the modern technology experiences citizens expect

Unlock new levels of efficiency

Government agencies want to modernize. But they have deficient technology stacks and disparate data. To unlock efficiency, Appian helps agencies:

- **Reduce effort with automation and AI.** Appian AI takes over manual work, and does it faster and more accurately. It can generate documents, extract unstructured data from forms, summarize content, find answers, and automatically file documents in the right folders.
- **Combat fraud, waste, and abuse (FWA).** Fraud, waste, and abuse drain billions of dollars from government programs each year. Appian process intelligence uses AI to detect anomalies and identify areas of risk. By providing real-time insights, Appian helps agencies reduce losses and conduct audits with ease.
- **Speed up decision-making.** Appian's intuitive interface and AI-powered insights give decision-makers the information they need, when they need it. When agency leaders can see all their data in one place, they respond faster and more effectively to change.

All 15 cabinet-level agencies and six branches of the US Department of Defense (DoD) use Appian to drive efficiency.



The US Marine Corps saves countless hours with their logistics system of record built on Appian. One example: It **validates stock numbers in 1–2 days**, compared to 6–8 months with legacy systems.



The Federal Transit Administration achieves **25% faster grant processing** for 4,000 government transit agencies with Appian.

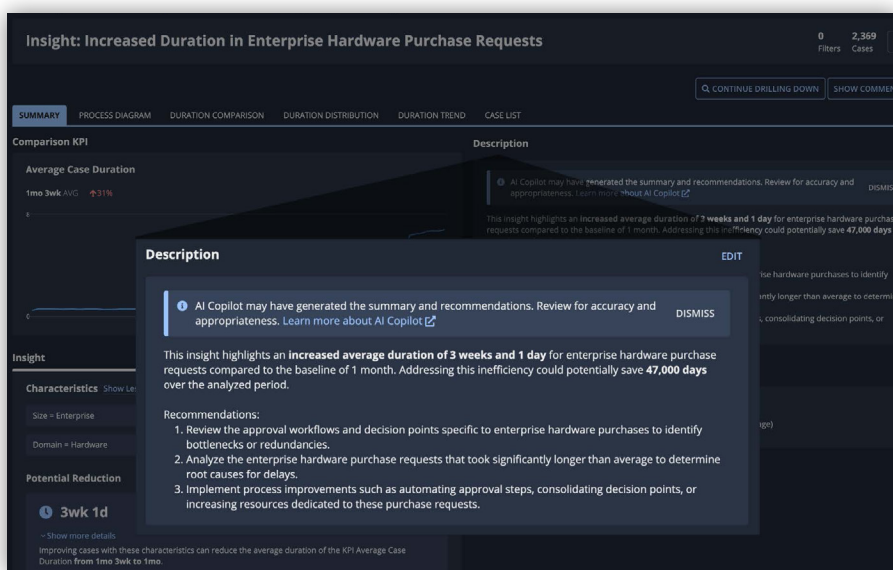


Deployed in less than nine months, the US Air Force contract writing program (CON-IT) built on Appian replaced seven legacy systems and **achieved initial cost avoidance of \$80 million**.

- **Stay compliant.** Process automation ensures regulatory compliance by flagging inconsistencies, tracking approvals, and documenting every action for a complete audit trail.
- **Accelerate procurement.** Government agencies improve procurement outcomes with [Appian Government Acquisition](#) and [ProcureSight](#) solutions. They use automation and AI to make procurement processes faster, more agile, and more compliant.

Continuously optimize processes

Appian Process HQ is a central place to analyze and report on process and business data. It uses machine learning and AI to monitor and improve workflows so agencies can fulfill their missions more efficiently. Process HQ has two core capabilities: **Process insights** discover workflow inefficiencies and give intelligent recommendations for improvement. **Data fabric** insights explore enterprise data and report on key performance indicators.



Get AI recommendations to increase process efficiency.

Trusted security for mission-critical applications

Appian's secure cloud environment meets the most stringent compliance standards, including IL5, FISMA, FedRAMP, and GovRAMP, and is approved for the handling of CUI, LE, HIPAA and other protected data categories.

Our private AI architecture is designed to keep government data safe. It is trained only on your agency's proprietary data, and it never shares your data outside your organization. Appian's private AI is auditable and stateless, and it meets the high security standards of government organizations.



The Department of Labor **saves \$6 million per year** on average by using Appian to unify case management systems.



The EBS-C program will **integrate five ERP systems and 24 major Army capabilities** to improve system agility, capacity, speed, and efficiency.

Appian is the leading process platform for government efficiency.

Learn more at appian.com/government
Contact us at info@appian.com

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