WHAT'S BEST FOR MY BUSINESS?

Dedicated vs. Shared Internet

Choosing between a dedicated or shared internet connection requires an accurate assessment of your current business demands, goals and budget. It also means looking forward and anticipating future business needs.

Dedicated Internet Access (DIA)

DIA is a dedicated internet connection that is backed by a 99.99% circuit availability guarantee and 4-hour mean-time-to-repair Service Level Agreement. A dedicated internet connection performs at a consistent level regardless of the time of day or number of users online in the area.

DIA is ideal for businesses that need:

- A network with virtually no downtime to support critical business productivity requirements.
- Reliable access to multiple, real-time, data-intensive applications.

Shared (Broadband) Internet

Broadband is a network connection shared between users in a geographical area, making broadband services less expensive than DIA. On most occasions, broadband performance works fine. However, there can be times during peak usage periods when performance can degrade, leading to slower downloads and uploads, compromised video quality and underperforming websites.

If your business runs basic apps (like email, Google Docs) that don't cost you if they go down, than broadband is right for you.

Broadband is ideal for businesses that need:

- Reliable access to POS, cloud-based apps like Office 365 and Salesforce and video apps like Zoom.
- Flexibility to support hybrid and remote employees.

FRONTIER | DLT

Dedicated vs. Shared Internet Comparison

		Broadband	DIA
Internet Factors	**Connection**	Shared	Dedicated
	Speed	Up to 2 Gbps	Up to 100 Gbps*
	Network Reliability	99.9%	99.99%
	Service Level Agreement (SLA)	X	✔
	Guaranteed Circuit Availability	X	✔
	Repair Time	Best Effort	4 hour Mean-Time-To-Repair (MTTR)
Your Business	**Business locations**	Single location	Multiple locations
	Workforce	Remote / Hybrid	Remote / Hybrid
	Budget	Limited	More flexibility
Your Internet Usage	**Best for**	Cloud-based apps, IoT, POS and video applications	Cloud technology for business-critical, sensitive processes and bandwidth-heavy applications

We're here to help

Selecting the best internet option for your business needs and goals doesn't have to be a daunting task. Let a Frontier technical advisor help you assess your business's current demands and potential future growth so you can choose the internet option thats right for you.

Got a question or need support?   🖥 Contact your Frontier Representative Today!

*Available in limited service areas.

FRONTIER | DLT