

Smash for Federal Agencies: Securely Capture Communications Content

The evolving communications landscape

Federal agencies are using a growing number of digital communication tools, from **Zoom** and **Microsoft Teams** to encrypted messaging apps like **WhatsApp**, **Signal**, and **Telegram**. With communications spanning agency-owned and personal devices, agencies must ensure compliance with records management laws while protecting sensitive data.

Key challenges

Non-compliance with recordkeeping laws and inefficiencies in public records management can lead to fines, loss of public trust, and reputational damage. Agencies must address:

- Reliable capture and archiving for a growing set of electronic communication channels
- Efficient e-discovery and FOIA request processes
- Implementing policies and procedures for approved communication channels

Your trusted experts:

Smash provides technology and expert guidance enabling federal agencies to capture communication data across multiple channels, ensuring compliance with records management laws. We've been the market leader for digital communications and governance in the financial sector for more than two decades, and we've helped 1,000+ government agencies stay compliant and efficient

Comprehensive communication capture

- Comply with federal records management laws by capturing nearly any communications channel for recordkeeping: WhatsApp, Signal, Telegram, SMS/text, collaboration platforms, social media, mobile BYOD devices, cloud, and more
- Securely integrate with existing IT infrastructure including FedRAMP authorized archiving solutions

Partners and clients

- Smarsh onboards and deploys solutions directly for federal agency use or partner with leading technology providers based on client preferences
- We are proud to serve more than 6,500 clients, including 18 out of the top 20 global banks and a long list of U.S. federal agencies such as:



**The Office of the Chief
Technology Officer
(OCTO)**



**U.S. Federal Housing
Finance Agency
(FHFA)**



**U.S. Department of Health
and Human Services
(HHS)**

Why choose Smarsh?

Trusted by federal agencies

Serving over 6,500 clients, including top federal agencies and 18 of the 20 largest global banks.

Industry leader

Recognized in the Gartner Magic Quadrant for eight consecutive years.

Flexible & scalable

Tailored options to meet agency needs, with no hidden fees or vendor lock-in.

Proven security

Trusted by private and public sector organizations to protect their data.