



Appian AI

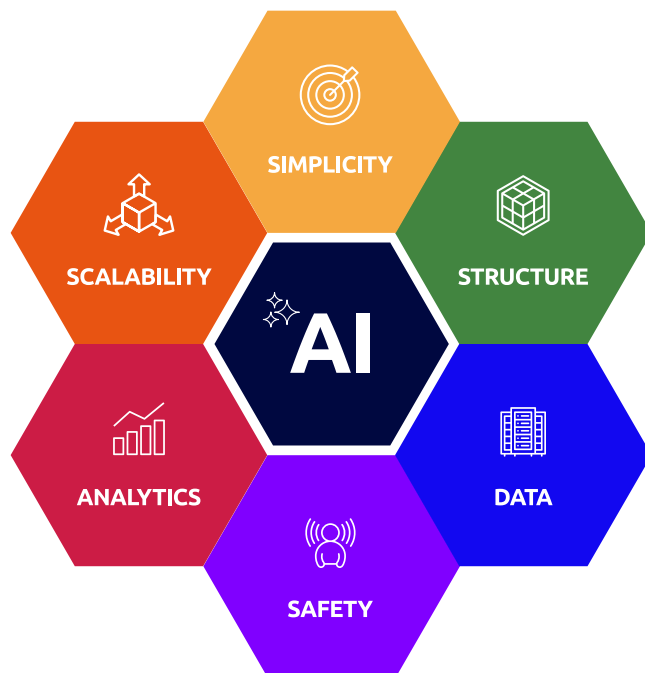
Business runs on process. So should AI.

Organizations have embraced AI. But too often, AI remains stuck in isolated pilots that don't deliver value.

Appian solves this by embedding AI agents in your critical business processes. Processes are where decisions happen, customers are served, and operations scale. And they're where AI can have the most impact.

Process gives AI agents the framework to deliver more value. And the more value AI delivers, the better your processes become.

The benefits of AI in Appian processes



- **Simplicity:** Deploy AI agents where and when you need in just a few clicks.
- **Structure:** Give AI agents clear goals, a team of digital and human coworkers, a flow of work, and escalation paths.
- **Data:** Provide AI with real-time read/write access to remote data, giving AI context and allowing it to update source systems.
- **Safety:** Leverage enterprise-grade security, compliance certifications, and AI governance.
- **Analytics:** Review AI's impact. Appian tracks every AI action to show you how it performs, from ROI to time saved.
- **Scalability:** Deploy AI across the organization with enterprise-grade functionality like global cloud hosting, redundancy, and autoscaling.



ACCLAIM AUTISM

Acclaim Autism reduced patient intake time by 83% with Appian AI

Acclaim Autism treats children with Autism Spectrum Disorder. Their intake process had patients waiting up to 6 months to receive treatment.

Appian AI reduced patient intake times to less than one month by:

- Automatically extracting data from unstructured documents
- Verifying data with 95% accuracy
- Ensuring records meet HIPAA and other privacy standards

Appian AI capabilities

Create AI Agent

Classification
Categorize content based on certain traits. ▾

Extraction
Extract specific information from content. ▲
Where would you like to extract data?

Text
(Generative AI)

Emails
(Generative AI)

Documents

Generation
Create new content based on your instructions. ▾

Summarization
Create a high-level summary of content. ▾

PII Detection
Find personally identifiable information (PII) within content. ▾

Don't see your use case?
Build a prompt to manipulate text using **Generative AI**

TRY PROMPT BUILDER

AI Agents

Enhance processes with AI agents that automate decisions and drive outcomes.

- Create agents that work together to achieve a business objective.
- Deploy agents to any process in just a few clicks.
- Monitor agents for effectiveness with Process HQ.
- Easily audit for safety and compliance.
- Use pre-built AI agent templates or create your own to automate complex work.

AI Copilot

Complete tasks and gain insights using a natural-language AI assistant.

For developers:

- Generate application plans and objects using natural language.
- Turn a PDF into an application interface in a few clicks.
- Generate test data and unit test rules.
- Speed up development with suggestions for process creation and design guidance.

For end users:

- Explore enterprise data and uncover insights.
- Find information in business documents in seconds—with citations for accuracy.
- Embed copilots into end user interfaces for self-service.

Private AI

Ensure data remains within your compliance boundary. Appian:

- Never shares your data with third parties.
- Never trains our own algorithm on your data.
- Ensures data always remains in your control.

Learn more by visiting appian.com/ai

Security and Compliance

The Appian Platform meets stringent compliance standards for government, financial services, and healthcare:

- SOC II Type II
- SOC III
- PCI DSS
- HIPAA
- FedRAMP
- GxP
- FDA
- UK Cyber Essentials Plus
- Canada Protected B
- NIST
- HITRUST

[Learn more](#) about Appian Cloud Compliance.

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