





# The Government Transformation Suite

A set of high-impact solutions that can deliver transformational results, in weeks, aligned to the priorities of the new U.S. Federal Administration.

The Government Transformation Suite is designed to increase visibility, accelerate ROI, and drive efficiencies – including substantial cost reduction. The suite is deployed with fixed-fee professional services built-in from trusted Federal partners to help ensure quick implementation and measurable value at high-speed and enterprise-scale.

# A capabilities accelerator built for Federal agencies



Choose one or more solutions, according to your priorities.

# Products included within each solution Option A Enterprise Asset Management Hardware Asset Management **Enterprise Asset** Software Asset Management Management •IT Operations Management Option B •Strategic Portfolio Management • Employee Center Pro **Worker Productivity** Integration Hub Public Sector Digital Services • HR Service Delivery **HR and RTO** • Workplace Service Delivery Enterprise Architecture •Strategic Portfolio Management **Application Rationalization** •IT Operations Management •IT Asset Management **All Solutions** Performance Analytics Include: • Workflow Data Fabric

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We're very pleased to partner with ServiceNow on the Government Transformation Suite. To enable efficient delivery of client mission outcomes, we're packaging up our most successful deployments from 30+ Federal agencies and the private sector to allow any Federal agency to rapidly deploy proven solutions."

> – Ron Ash, CEO Accenture Federal Services



Intact is thrilled to be a key partner in the Government Transformation Suite initiative, offering cutting-edge solutions to help U.S. government agencies rapidly expand their ServiceNow capabilities and meet the new administration's priorities."

Brian Crosby
Chief Growth Officer
Intact Technology

### **Solution Overview**

## 1. Enterprise Asset Management

### Cut costs and tune performance

Federal agencies seek ways to optimize performance and costs for their extensive asset estates. This solution helps agencies gain visibility across their inventory of assets including: hardware, software, and other types of enterprise assets (such as real estate, fleet, and equipment). With this visibility, they can unlock cost savings opportunities in weeks, not months. Further, they can attain quick insights into true program costs for more informed decision making.

# 2. Worker Productivity

## Streamline with one portal

Centralizing all services for intra and inter-agency work helps remove inefficient "swivel-chairing" between multiple systems and domains in a manual and errorprone process to get work done. By adding Al-driven workflows, true self-service capabilities, and more transparency into current processes, everyone works smarter and without swivel-chairing among systems and screens.

## 3. HR and RTO (Return to Office)

### Streamline HR and increase effectiveness

Transform cumbersome HR processes into fast, Al-enabled workflows. Simplify the process of government workers coming back to the office with everything they need for optimal performance. Improve HR team efficiency by speeding up processes for onboarding, off-boarding, and everything in between.

## 4. Application Rationalization

### Streamline and consolidate your application footprint

IT leaders aim to reduce costs and modernize capabilities amidst application sprawl. This solution helps to remove redundancies in the application footprint without affecting services. By revealing which apps are not used, out of compliance, or aged, a roadmap for a cleaner, more manageable portfolio emerges.

#### **Powerful Tools Across All Solutions**

ServiceNow's Performance Analytics and Workflow Data Fabric products are included with each solution.

- Performance Analytics: Anticipate trends, prioritize resources, and continuously improve with real-time analytics.
- Workflow Data Fabric: Power all your workflows, Al agents, and analytics with real-time access to data from any source. Cut costs with Al-powered automations and ironclad governance.



1: Enterprise Asset Dashboard



2: Automation Setup Portal



3: HR Transformation Dashboard



4: Application Reconciliation Dashboard

## **Deployment Partners**













About ServiceNow: the AI Platform for Business Transformation for Government

ServiceNow (NYSE: NOW) is putting AI to work for government. We move with the pace of innovation to help our Federal government customers drive transformation across their agency while upholding a trustworthy, human centered approach to deploying our products and services at scale. Our Al platform for business transformation connects people, processes, data, and devices to increase productivity and maximize business outcomes.

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