

DATA SHEET

Identity Recovery for Entra ID

Fast, secure Entra ID and Microsoft 365 recovery

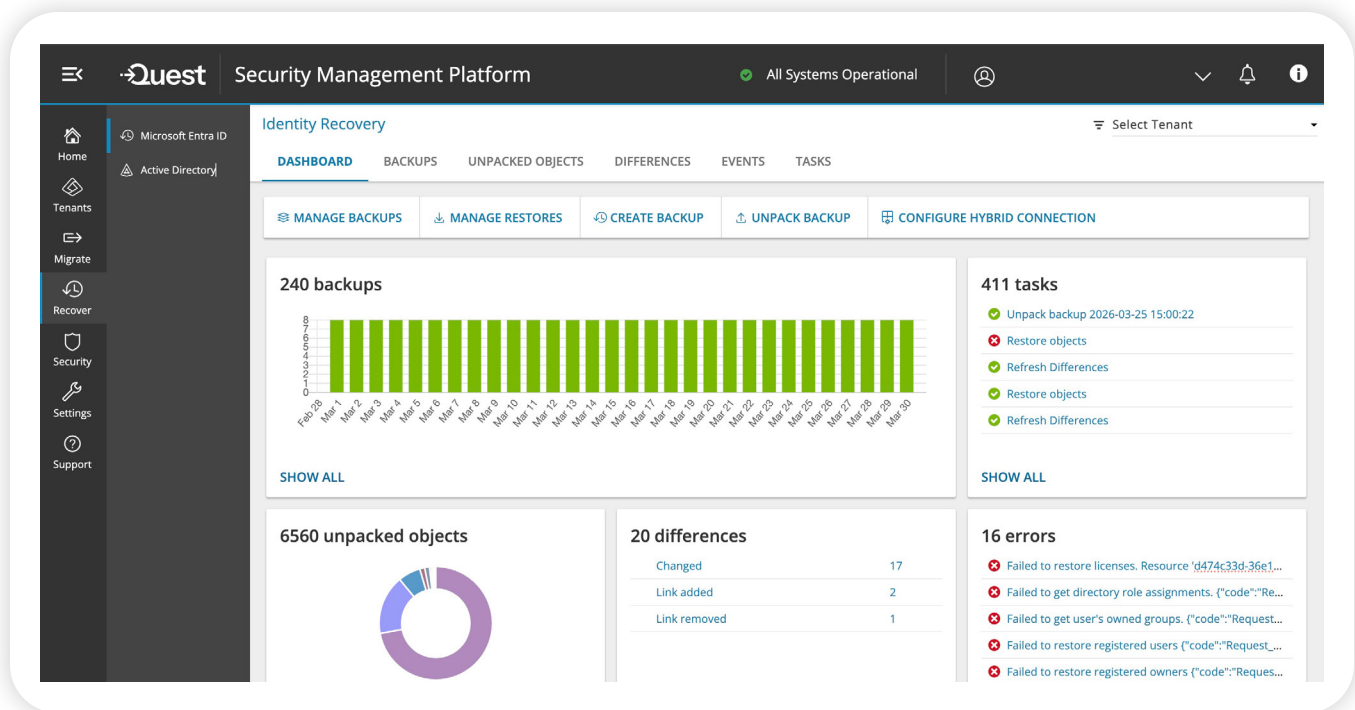
Complete Active Directory (AD) backup and recovery are essential for every organization today because no one is safe from data breaches or human error. Unfortunately, a solid on-premises recovery plan alone, while still necessary, is not sufficient today because so many organizations are making greater use of cloud-only attributes, Microsoft 365 groups, Entra ID groups, Azure accounts and other features of the hybrid AD environment to improve user experience. Since the Entra Connect synchronization is in most cases one-way, from on-premises AD to Entra ID, those cloud-only objects are not covered by your on-premises backup and recovery tools. The Entra ID Recycle Bin is a convenient way to restore certain recently deleted objects, but it was never intended to be an enterprise backup and recovery solution. So what can you do?

With Identity Recovery (previously called On Demand Recovery), you can quickly and securely back up and recover Entra ID and Microsoft 365 to eliminate downtime as well as negative impact to end users. You can run difference reports that compare your backups with live Entra ID to identify cloud-only users or attributes and pinpoint specific changes or deletions. Identity Recovery enables you to granularly search and restore exactly what you need — even individual attributes — or recover multiple users, groups and group memberships in bulk without requiring PowerShell scripting so you can mitigate the risk of data loss from human error and save valuable time and resources.

Benefits

Complete backup and recovery for your hybrid or cloud AD environment with responsive, global 24x7x365 support.

- Mitigate the risk of data loss from human error and malicious intent
- Eliminate downtime as well as negative impact on end users
- Quickly, securely back up and recover Entra ID and Microsoft 365
- Visualize the difference between backups and your live Entra ID environment
- Granularly search and restore even at the attribute level
- Recover multiple users, attributes, groups and group memberships in bulk without PowerShell scripting
- Ensure all recovery-related tasks are auditable
- Support multi-tenant environments
- SOC 2 Type II audited; ISO 27001, 27017, 27018, 27701 certified
- FedRAMP High Authorization



Quickly and securely back up and recover Microsoft Entra ID and Microsoft 365 users, groups, and group memberships to maintain access continuity and reduce risk

Features

Cloud restoration beyond Entra Connect

There are many cloud-only objects and properties that are not included with Entra Connect. Protect both your Entra ID and on-premises AD by easily restoring hybrid and cloud objects including: user accounts users, Microsoft 365 and Entra ID groups, applications and devices. Back up and restore cloud-only attributes for hybrid objects: membership in cloud-only groups, application roles assignments, directory role membership (Global admin, Exchange or Compliance admin and others), Office License type, authentication contact info including MFA settings and Azure application custom attributes.

Intuitive hybrid AD and Entra ID recovery dashboard

Integrate Identity Recovery with [Recovery Manager for Active Directory Disaster Recovery Edition](#) to deliver a complete hybrid recovery solution and get peace

of mind that you're covered no matter the scenario. By pairing these solutions, you get a single recovery dashboard for both hybrid and cloud-only objects. The dashboard includes details and capabilities that native tools do not provide, such as the changed value, object type and restore options. Run difference reports to determine what changes have been made whether on-premises AD or Entra ID and restore those changes, directly from the report.

Available in the following Microsoft Azure regions:

Australia
Canada
North Europe
United Kingdom
United States

Difference reporting

Run difference reports to visually compare changes or deletions made in both on-premises AD and Entra ID with any past backup. Select and roll back only what's required — regardless if the object is located on-premises or in Entra ID — rather than restoring the entire object. This enables simple, fast recovery directly from the reporting interface.

Comprehensive, bulk recovery

Recover multiple on-premises AD, Entra ID and Microsoft 365 users, groups, attributes and other object properties at the same time, without requiring PowerShell scripting. You can easily restore almost anything that has been deleted — either accidentally or maliciously. With Identity Recovery, you can restore faster than ever (in minutes rather than hours) while also removing the need to access multiple admin interfaces on premises and in Microsoft 365 or Entra ID.

Granular search and restore

Search for modified or deleted on-premises and cloud-only objects, either entire user accounts or just specific attributes, and restore exactly what you need. Reduce the risk of manual error and ensure all recovery-related tasks are auditable.

Secure, encrypted backups

Easily and securely back up critical data in Azure Storage, including Entra ID and Microsoft 365 users, attributes, groups, group memberships as well as Entra ID applications. Choose the backup retention period that best fits your company's compliance needs so you never have to worry about not being able to recover what you need.

Restore and reconnect hard-deleted mailboxes

When Microsoft 365 mailboxes are deleted — either intentionally or mistakenly — the connection between the Microsoft 365 mailbox and email data is lost. Identity Recovery re-establishes a user's mailbox to their mailbox data. User access is restored quickly with no email data loss and minimal impact on productivity.



FedRAMP®

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